

**GUIDELINES ON NATIONAL PHARMACOVIGILANCE SYSTEM**

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**Effective Date:**

These guidelines are uploaded on the official website of DRAP on 24th of August, 2022 for seeking comments and suggestions from stakeholders on the draft document. These guidelines were already approved as 1st edition. This 2nd edition has been drafted in light of Pharmacovigilance Rules, 2022. Stakeholders can submit their comments and suggestions within 15 days of uploading this document using [prescribed format](https://www.dra.gov.pk/wp-content/uploads/2022/04/1.-Table-for-Submitting-Comments-on-Draft-Documents-1.docx). For further guidelines on how to submit comments visit DRAP website or [click here](https://www.dra.gov.pk/publications/public-consultations/how-to-submit-comments/). Comments and suggestions can be forwarded via email to [npc@dra.gov.pk](mailto:npc@dra.gov.pk), or can be posted at mailing address, Director, Division of Pharmacy Services, Drug Regulatory Authority of Pakistan, 3rd floor TF Complex, 7th Mauve Area, G-9/4, Islamabad.

**Drug Regulatory Authority of Pakistan**

Islamabad-Pakistan

1. HISTORY

This is the 2nd edition of this document.

The 1st edition of these guidelines was drafted as per draft Pharmacovigilance Rules and had chapters and sections that were for the guidance of healthcare professionals, patients and registration holders. As the National Pharmacovigilance Centre has now issued separate guidelines for each of the above stakeholders and Pharmacovigilance Rules, 2022 are officially notified, therefore, this 2nd edition of guidelines was redrafted in line with Pharmacovigilance Rules, 2022 and all these sections /chapters that were for the guidance of above stakeholders have been removed. Likewise, the WHO Pharmacovigilance indicators have been incorporated in chapter 11 of the 2nd edition to harmonize the procedure performance evaluation with international standards.

1. APPLICATION – (Guidance for Pharmacovigilance Stakeholders)

This document is for the guidance and support of all pharmacovigilance stakeholders of Pakistan.

1. PURPOSE

The purpose of this guidance document is to provide a basic framework for the implementation of the pharmacovigilance programme in Pakistan and to ensure that stakeholders are better equipped to monitor the safety of therapeutic goods and to detect, assess, understand, prevent and investigate pharmacovigilance data. The basic purpose is to explain the pharmacovigilance system of Pakistan and let the stakeholder understand how it is structured at the National and provincial levels. The overall aim is:

* 1. To operationalize the pharmacovigilance programme of Pakistan;
  2. To detect, validate, and assess new signals in the National pharmacovigilance database;
  3. To continuously monitor the benefit-risk ratio of therapeutic goods in Pakistan’s market;
  4. To encourage and guide pharmacovigilance stakeholders about the reporting of pharmacovigilance data;
  5. To guide the stakeholders about the identification and assessment of AE, ADRs and AEFI, subsequent signal detection and risk communication.

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1. INTRODUCTION

Although Therapeutic Goods such as drugs, vaccines and biological are extensively tested in humans during clinical trials, everything related to their safety i.e. ADRs cannot be determined in this short period. Therefore, after registration when these new therapeutic goods are released into the market and a large population is exposed, some new and unexpected serious ADRs can occur. The limitations of the clinical trials are: the numbers of trial subjects are less than patients of real practice; trials subjects are highly selective and vulnerable groups such as pregnant women, the elderly, children and patients with other disease and concomitant drugs are excluded in clinical trials; and duration of clinical trials is of few years as compared to real practice. Owing to these limitations and in the aftermath of the Thalidomide tragedy, a dire need of post-marketing safety monitoring was felt across the globe. Among the number of initiatives taken for safety monitoring at that time was to have a vibrant National pharmacovigilance centre in the country along with legislative backup. In line with this international practice, the DRAP has established the National Pharmacovigilance Centre (NPC), under the Division of Pharmacy Services, DRAP, Islamabad, to monitor therapeutic goods’ safety across the country. To this end, the centre started National and International coordination for the development and promotion of pharmacovigilance in the country. With its endeavours, Pakistan becomes the 134th Full member of the World Health Organization Programme for International Drug Monitoring (WHO-PIDM) in 2018. The NPC also has developed different reporting forms and guidelines that are available through the official website for stakeholders. With the promulgation of Pharmacovigilance Rules, 2022, it is now the legal obligation of pharmacovigilance stakeholders to establish their system and report the pharmacovigilance data to NPC.

1. DEFINITION AND ACRONYMS

**Abuse of therapeutic good:** means persistent or sporadic, intentional excessive use of therapeutic good which is accompanied by harmful physical or psychological effects;

**Active Surveillance:** is a process that involves, enhanced or targeted monitoring for certain events or therapeutic goods and seeks to ascertain completely the number of adverse events or adverse drug reactions through a continuous pre-planned process;

**ADR: *“****Adverse Drug Reaction*” means response to drug or therapeutic goods which is noxious and unintended that occurs at doses normally used for the prophylaxis, diagnosis or therapy of disease or for the restoration, correction or modification of physiological function. A response in this context means that a causal relationship between a therapeutic good and an adverse event is at least a reasonable possibility. An adverse reaction, in contrast to an adverse event, is characterised by the fact that a causal relationship between a therapeutic good and an occurrence is suspected.

**AE: *“****Adverse Event”* means any untoward medical occurrence in a patient or clinical investigation subject administered a drug or therapeutic good and which does not necessarily have a causal relationship with this treatment.

**AEFI:** *“Adverse Event Following Immunizations*” means any untoward medical occurrence which follows immunization and which does not necessarily have a causal relationship with the usage of the vaccine.

**Benefit-Risk Assessment:** it is the continuous examination of the favourable and unfavourable results of a specific treatment (therapeutic good) to determine whether its benefits outweigh its risks in a specific condition.

**DRAP:** The Drug Regulatory Authority of Pakistan, established under the DRAP Act, 2012.

**Disproportionality analysis:** screening of ICSR databases for reporting rates which are higher than expected. For Drug-ADR pairs, common measures of disproportionality are the Proportional Reporting Ratio (PRR), the Reporting Odds Ratio (ROR), The Information Component (IC), and the Empirical Bayes Geometrical Mean (EBGM). There are also disproportionality measures for Drug-Drug-ADR triplets, such as Omega (Ω).

**Causality Assessment:** means the evaluation of the likelihood that medicine or therapeutic good was the causative agent of an observed adverse reaction;

**ESRP** Expert Safety Review Panel.

**HCP:** "Healthcare professionals”: means any member of the medical, dental, pharmacy, nursing professions, any allied health professional or any other person who in the course of his professional activities may prescribe, recommend, purchase, supply, sell or administer a therapeutic good including medical technologies as registered or enlisted by the Authority.

**ICSR “**Individual Case Safety Report”: a report describing a suspected adverse drug reaction related to the administration of one or more medicinal products or therapeutic goods to an individual patient.

**IC** The Information component (IC) measures the disproportionality in the reporting of a drug-ADR pair in an ICSR database, relative to the reporting expected based on the overall reporting of the drug and the ADR. Positive IC values indicate higher reporting than expected. The IC has also been implemented on electronic health records, to detect interesting temporal relationships between drug prescriptions and medical events.

**Medication Error:** Means any preventable event that may cause or lead to inappropriate medication use or patient harm while the medication is in the control of the healthcare professional, patient or consumer

**Misuse Of A Therapeutic Good:** means situations where the therapeutic good or drug is intentionally and inappropriately used not in accordance with the registered therapeutic good information;

**Near Miss:** WHO defines a near miss as “an error that has the potential to cause an adverse event (patient harm) but fails to do so because of chance or because it is intercepted” (“An error caught before reaching the patient”)

**NPC:** National Pharmacovigilance Centre working under DRAP established under Rule 3 of Pharmacovigilance Rules, 2022.

**Occupational Exposure***:* exposure to a therapeutic good as a result of one’s professional or non-professional occupation at the workplace. It does not include the exposure to one of the ingredients during the manufacturing process before the release as a finished product at a pharma company.

**Off-Label Use:** Refers to the use of an approved medicine under the direction or supervision of a healthcare professional for an unapproved indication, age group, dosage, route or form of administration.

**Overdose of Therapeutic good:** means administration of a quantity of a therapeutic good given per administration or cumulatively which is above the maximum recommended dose according to the registered therapeutic good information

**Passive Surveillance:** A process where healthcare professionals or patients send spontaneous reports describing an adverse drug reaction or event after one or more therapeutic goods are administered to the registration holders or regulatory authority;

**PASS:** Post-Authorization Safety Studies.

**PAES:** Post Authorization Efficacy Studies.

**PV:** “Pharmacovigilance” means the science and activities relating to the detection, assessment, understanding and prevention of adverse effects or any other therapeutic good-related problems.

**PRAEC:** Pharmacovigilance Risk Assessment Expert Committee constituted under rule 9 of the Pharmacovigilance Rules, 2022 for risk management associated with the use of therapeutic goods, i.e. signal detection, causality assessment, risk minimization, communication-related to the risk of adverse events and evaluation of periodic reports etc.

**PO:** “Pharmacovigilance Officer”: means an officer notified under Rule. 6 of the Pharmacovigilance Rules, 2022 for the execution of pharmacovigilance activities at different levels such as NPC, PPC, PHPs and hospitals.

**PPC:** “Provincial pharmacovigilance centre”:means the centre established by each provincial government and administrative territory for the execution of pharmacovigilance activities as per Rule 5 of the Pharmacovigilance Rules, 2022;

**PHPs: “**Public Health Programmes”: are the health programmes at the level of National, Provincial or Administrative Territory that are designed for the prevention and eradication of disease and prolonging health through organized efforts of the society. They perform pharmacovigilance activties as per Rule 7 of the Pharmacovigilance Rules, 2022;

**Serious ADRs or AEs:** means an untoward medical occurrence that at any dose results in patient death, is life-threatening, requires inpatient hospitalization or results in prolongation of existing hospitalization, results in persistent or significant disability or incapacity, is a congenital anomaly or birth defect or is judged to be a medically important event or reaction;

**Signal** means reported information on a possible causal relationship between an adverse event and a drug or a therapeutic good, the relationship being unknown or incompletely documented previously. Usually, more than a single report is required to generate a signal, depending upon the seriousness of the event and the quality of the information. The publication of a signal usually implies the need for some kind of review or action;

**Spontaneous Reporting:** a system whereby case reports of adverse drug events are voluntarily submitted from health professionals and registration holders to the National regulatory authority; or

unsolicited communication by a healthcare professional or consumer to a company, regulatory authority or other organization such as World Health Organization, and poison control centre that describes one or more adverse drug reactions in a patient who was given one or more therapeutic goods and that does not derive from a study or any organized data collection scheme.

**Registration Holder:** Means manufacturer or importer possessing registration or enlistment of therapeutic goods, as the case may be as per Pharmacovigilance Rules, 2022;

**Therapeutic Goods:** Includes drugs or alternative medicine or medical devices or biologicals or other related product as may be notified by DRAP. Further explanation of each class of therapeutic goods is given in Schedule II of the [DRAP Act, 2012.](https://www.dra.gov.pk/wp-content/uploads/2022/01/DRAP-Act.pdf)

**Therapeutic Good Safety Alerts:** means safety information as an alert for a specific audience issued by NPC or PPC;

**Therapeutic Good Sale Point**: means a point of sale of drugs or therapeutic goods, defined in individual Drug Rules of respective Provinces and administrative territories, such as a medical store, pharmacy or wholesale; and

**WHO-UMC:** World Health Organization Uppsala Monitoring Centre.

1. CHAPTERS

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| **Chapter-I** |

1. STRUCTURE OF PHARMACOVIGILANCE PROGRAMME OF PAKISTAN.

**1.1 Legal basis for pharmacovigilance activities in Pakistan.**

[The **DRAP Act, 2012[**XXI of 2012]](https://www.dra.gov.pk/wp-content/uploads/2022/01/DRAP-Act.pdf) is the law in Pakistan that govern Pharmacovigilance activities in Pakistan. As per Section 2 (xxvi) and Section 4 (1) (g) of the DRAP Act, 2012, the Division of Pharmacy Services has been given the mandate to develop, promote and regulate pharmacovigilance activities in Pakistan.

To accomplish the task, in the exercise of the powers conferred by Section 23 of the [Drug Regulatory Authority of Pakistan Act, 2012 (XXI of 2012)](https://www.dra.gov.pk/wp-content/uploads/2022/01/DRAP-Act.pdf), the DRAP with the approval of the Federal Government notified Pharmacovigilance Rules, 2022 vide S.R.O 540 (I)/2022 dated 22nd April, 2022. These rules define the legal obligation of stakeholders such as National and Provincial Pharmacovigilance Centres, Public Health Programmes, Hospitals and Registration Holders concerning the submission of pharmacovigilance data. Further details regarding the [Pharmacovigilance Rules, 2022](https://www.dra.gov.pk/wp-content/uploads/2022/04/SRO-540I-2022-PV-Rules-2022.pdf) are available on the [DRAP website.](https://www.dra.gov.pk/wp-content/uploads/2022/04/SRO-540I-2022-PV-Rules-2022.pdf)

**1.2** **Vision**

To safeguard the health of the Pakistani population by ensuring that the benefits of therapeutic goods outweigh the risk associated with their use. Further, in line with National Health Vision 2016-2025, the main vision of this programme is to establish vibrant pharmacovigilance centres at National Level and collection points at the provincial level.

**1.3** **Mission**

To improve patient safety and the welfare of the Pakistani population by monitoring the safety of the therapeutic goods and accordingly reducing the risks associated with their use.

**1.4** **Scope of pharmacovigilance programme of Pakistan**

The pharmacovigilance programme of Pakistan monitors the safety of therapeutic goods in the post-marketing phase. The pharmacovigilance programme of Pakistan collects and monitors the following reports:

* + - Known or unknown serious spontaneous suspected ADRs or AEs reports with therapeutic goods;
    - Known or unknown non-serious spontaneous suspected ADRs or AEs reports with therapeutic goods;
    - AEFIs report with vaccines;
    - Reports of lack of therapeutic efficacy in the case of vaccines, contraceptives, antibiotics, and medicines used in critical conditions or life-threatening conditions;
    - AEs with quality problems (substandard and falsified); and
    - Reports that are associated with adverse outcomes as a result of an overdose, abuse, misuse, off-label use, occupational exposure and medication error of therapeutic goods.

Whereas, the products covered by the Pharmacovigilance Programme are therapeutic goods as per DRAP Act, 2012 and include the following:

* Allopathic Medicines (Drugs/Medicines);
* Alternative Medicines (Ayurvedic, Chinese, Unani, Homeopathic and Biochemic system etc.);
* OTC Products/ Health products (Nutraceuticals and others etc.);
* Biologicals, Vaccines and other blood products.
* Medical Devices; and
* Other related products as may be defined by Authority.

**1.5 Short-term goals**

* + To strengthen the National pharmacovigilance Centre (NPC) at DRAP, Islamabad;
  + To coordinate with Provincial Health Departments for the establishment of their Provincial Pharmacovigilance Centres (PPCs);
  + To nominate Pharmacovigilance officers at NPC;
  + Coordinate with Provincial Health Departments for the nomination of their Focal Persons/ Incharge Provincial Pharmacovigilance Centres;
  + To constitute Pharmacovigilance Risk Assessment Expert Committee (PRAEC) at the National level and coordinate with Provincial Centres for the constitution of their Provincial Pharmacovigilance Committees;
  + Encourage HCPs for reporting of AEs, ADRs and AEFIs; and
  + Integrate Provincial Centres into the National database.

**1.6 Medium-term goals**

* + To coordinate with Provincial Pharmacovigilance Centres for the establishment of their hospital pharmacovigilance centres;
  + To coordinate with Public Health Programmes for the establishment of their pharmacovigilance centres;
  + To coordinate with PHPs and PPCs for the nomination of Focal Persons at the level of Hospitals Pharmacovigilance Centres and Public Health Programmes;
  + Coordinate with Provincial Pharmacovigilance Centres for the constitution of Pharmacovigilance Committees at the level of hospitals;
  + Coordinate with PHPs for the constitution of the Expert Safety Review Panel (ESRP) at the level of each public health programme;
  + Collection, analysis, data entry and causality assessment of collected data;
  + Integration of Public Health Programmes in the National database; and
  + Integration of Hospital Pharmacovigilance Centres in the National database.

**1.7 Long-term goals**

* + To detect signals in the National pharmacovigilance database;
  + Alert generation and initiation of regulatory decisions relevant to the safety of therapeutic goods.
  + Take necessary measures for active reporting of ADRs and AEs by HCPs;
  + Initiate post-authorization safety studies;
  + Start Active Surveillance, Cohort Event Monitoring and Pharmacoepidemiological studies in Pakistan.

**1.8 Overview of the system**

The Drugs legislation in Pakistan has bipartisan shared responsibilities between Federal and Provincial Governments. The Drug Regulatory Authority of Pakistan (DRAP) working under the Ministry of National Health Services Regulations and Coordination is to provide for effective coordination and enforcement of the Drugs Act, 1976 and to bring harmony in inter-provincial trade and commerce of therapeutic goods. The DRAP has the mandate to ensure access to safe, efficacious and quality therapeutic goods to the public of Pakistan.

National Pharmacovigilance Centre (NPC) was established by DRAP under the Division of Pharmacy Services at its headquarters, Islamabad, to monitor the safety of therapeutic goods across the country. NPC collects reports from Healthcare Professionals, Patients, Provincial Pharmacovigilance Centres, Public Health Programmes and Registration Holders. In addition, NPC is also responsible to communicate with National and global stakeholders. NPC is responsible for detecting signals; recommending regulatory actions; integrating provincial, hospitals and public health programmes; issuing safety communication; publishing newsletters; and performing other functions as elaborated in [Pharmacovigilance Rules, 2022.](https://www.dra.gov.pk/wp-content/uploads/2022/04/SRO-540I-2022-PV-Rules-2022.pdf) Pharmacovigilance Risk Assessment Expert Committee [PRAEC] is the advisory committee working at the National level under the NPC. The PREAC is responsible for risk management associated with the use of therapeutic goods,i.e. signal detection, causality assessment, risk minimization, communication related to the risk of adverse events and evaluation of periodic reports. The official website of the DRAP may be visited to know more about the [National Pharmacovigilance System](https://www.dra.gov.pk/safety-information/safety-communication/national-pharmacovigilance-system/) and [how DRAP monitor the safety](https://www.dra.gov.pk/safety-information/safety-communication/how-drap-monitor-safety/) of therapeutic goods.

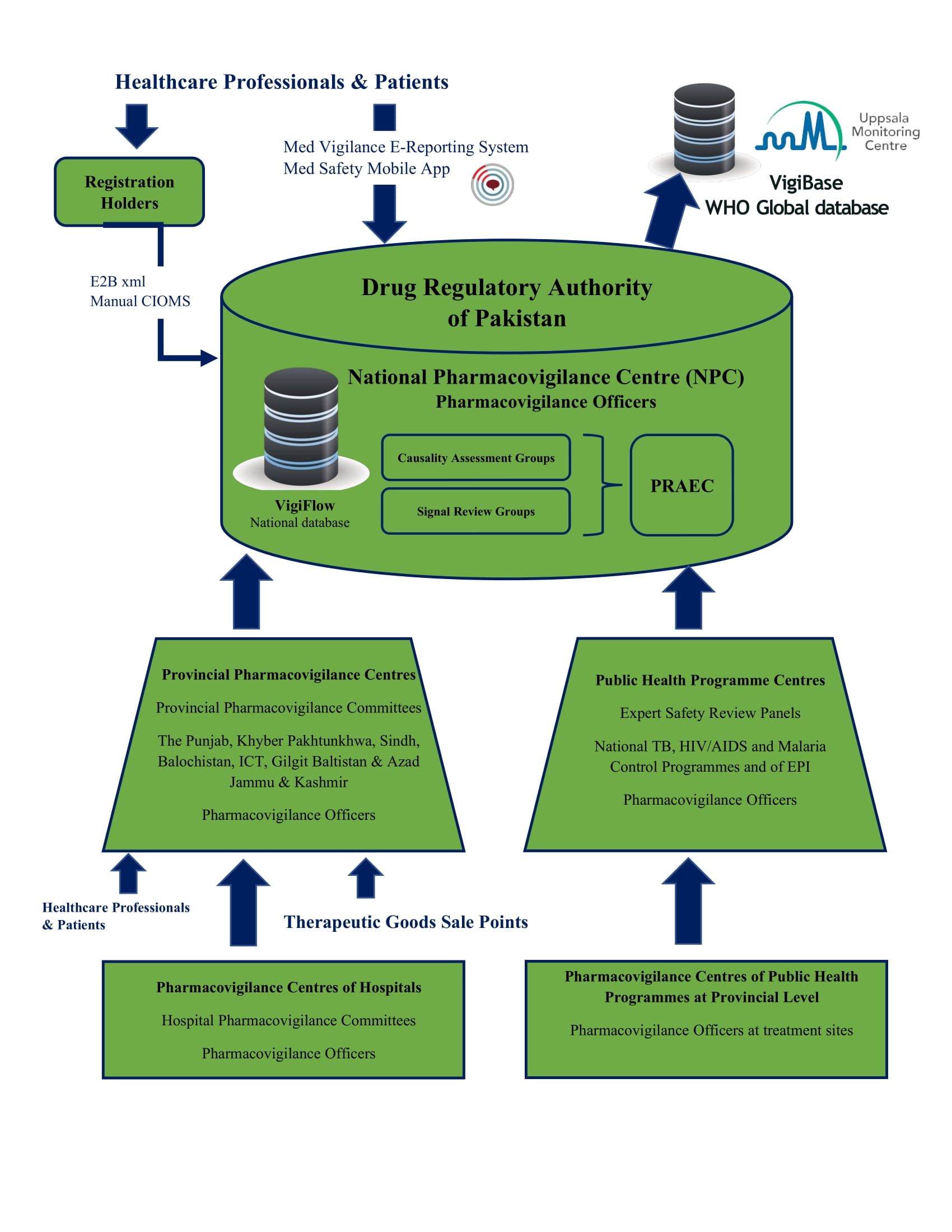
Provincial Pharmacovigilance Centres (PPCs) are established by the Provincial Health Department of each province. These centres collect pharmacovigilance data from therapeutic goods’ sale points, public and private hospitals, healthcare professionals and patients. Provincial Health Departments nominate the Focal Person/In-charge of PPC for coordination with NPC. Provincial Pharmacovigilance Committees constituted by each Provincial Health Department under PPC evaluate the pharmacovigilance data of the province. PPC also notify and monitor the working of pharmacovigilance officers working at PPC and public hospitals of the province. For detailed functions of PPC, please refer to Rule 5 of the [Pharmacovigilance Rules, 2022.](https://www.dra.gov.pk/wp-content/uploads/2022/04/SRO-540I-2022-PV-Rules-2022.pdf)

Pharmacovigilance centres are also established by Public Health Programmes (PHPs). Each PHP nominates a Focal Person for coordination with NPC and pharmacovigilance officers for the collection and assessment of data. PHPs will also constitute Expert Safety Review Panels (ESRP) for the evaluation of pharmacovigilance data. PHPs will also conduct pharmacoepidemiological studies, cohort event monitoring and other active surveillance studies. The responsibilities of public and private hospitals are defined in Rule 7 of [Pharmacovigilance Rules, 2022.](https://www.dra.gov.pk/wp-content/uploads/2022/04/SRO-540I-2022-PV-Rules-2022.pdf) Furthermore, the NPC-DRAP has also developed [Guidelines on Pharmacovigilance for Public Health Programmes](https://www.dra.gov.pk/wp-content/uploads/2022/05/Guidelines-on-PV-for-PHPs.pdf) available on the DRAP website.

At each public and private sector, secondary and tertiary care hospital, pharmacovigilance centres will be established by Provincial Health Departments and the administration of private hospitals. Hospitals administration will nominate their Focal Persons for coordination with PPCs and regularly submit the pharmacovigilance data to PPC. Pharmacovigilance officers working in hospitals are responsible to collect and assess ADR/AE reports. Pharmacovigilance Committees will also be established in hospitals for the evaluation of data. The responsibilities of public and private hospitals are defined in Rule 8 of [Pharmacovigilance Rules, 2022.](https://www.dra.gov.pk/wp-content/uploads/2022/04/SRO-540I-2022-PV-Rules-2022.pdf)

Registration Holders will establish their pharmacovigilance system, nominate a Qualified Person for Pharmacovigilance, maintain the Pharmacovigilance System Master File (PSMF), collect and evaluate pharmacovigilance data, submit the data regularly to NPC, and perform other functions as per Rule 11 of the [Pharmacovigilance Rules, 2022.](https://www.dra.gov.pk/wp-content/uploads/2022/04/SRO-540I-2022-PV-Rules-2022.pdf) Likewise, comprehensive [Guidelines on Good Pharmacovigilance Practices](https://www.dra.gov.pk/wp-content/uploads/2022/04/Good-Pharmacovigilance-Guidelines-for-Registration-Holders.pdf) are also prepared by the DRAP for registration holders.

**1.9 Flow of reporting**



**1.10 Pharmacovigilance risk assessment expert committee (PRAEC).**

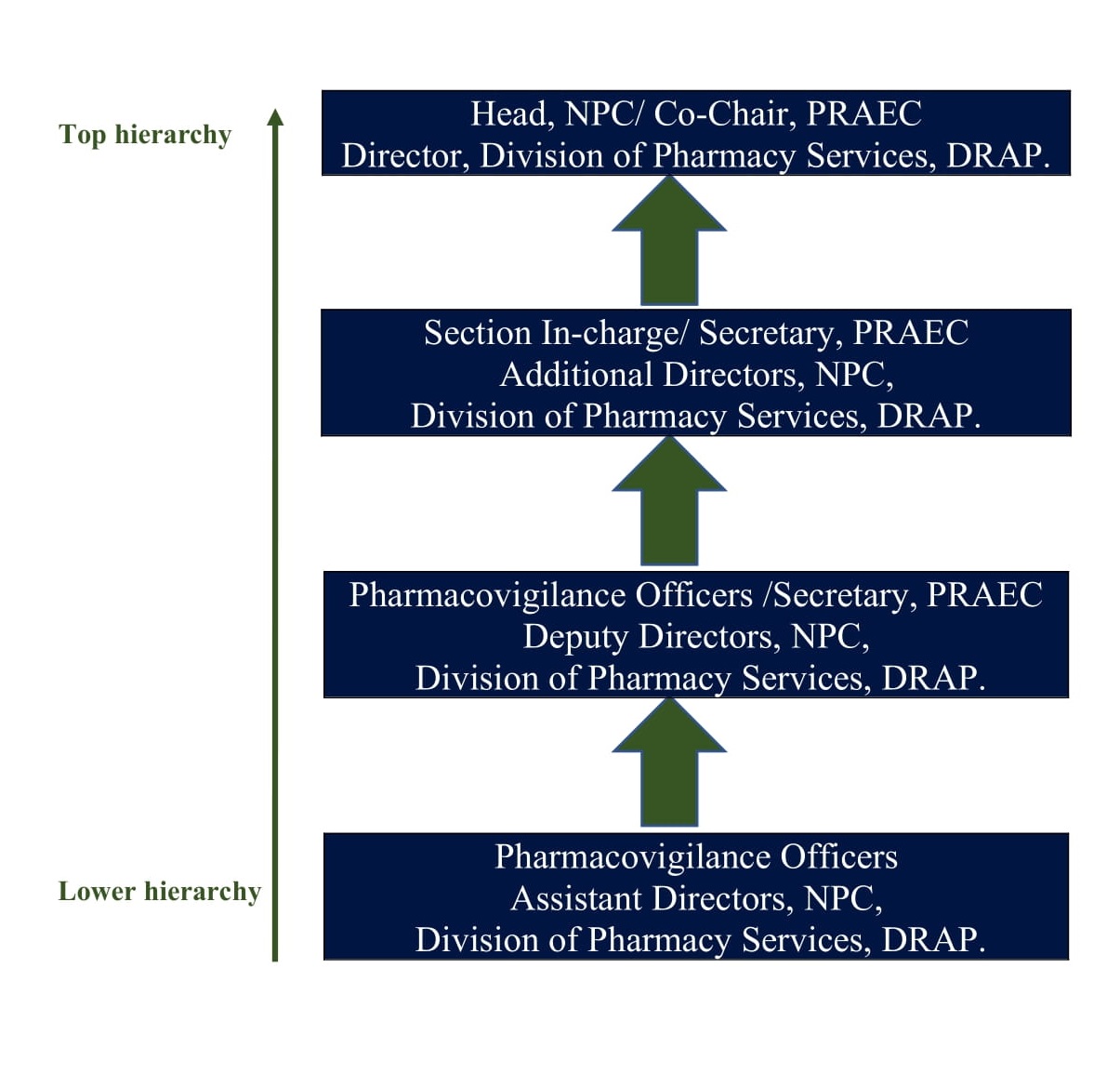
The PRAEC Committee is notified by the Drug Regulatory Authority of Pakistan (DRAP) under Sub-rule (1) of Rule 9 of the [Pharmacovigilance Rules, 2022](https://www.dra.gov.pk/wp-content/uploads/2022/04/SRO-540I-2022-PV-Rules-2022.pdf) for risk management associated with the use of therapeutic goods,i.e. signal detection, causality assessment, risk minimization, communication-related to the risk of adverse events and evaluation of periodic reports etc. This committee shall ensure that risks associated with the use of therapeutic goods are detected as early as possible and take necessary steps to minimize these risks and give recommendations to the concerned Board or Committee for further regulatory actions. The composition of PRAEC as per sub-rule (3) of Rule 9 of [Pharmacovigilance Rules, 2022](https://www.dra.gov.pk/wp-content/uploads/2022/04/SRO-540I-2022-PV-Rules-2022.pdf) is as under:

1. Chairman of the committee to be notified by DRAP from the members of PRAEC;
2. Director, Division of Pharmacy Services, as Ex-Officio Co-Chair;
3. Additional Director or Deputy Director, Division of Pharmacy Services, or Pharmacovigilance to be nominated by Authority as its Ex-Officio Secretary plus member;
4. One professor of pharmacy practice to be nominated by DRAP (member);
5. Expert in basic pharmacology having at least ten-year experience to be nominated by DRAP (member);
6. Expert of clinical pharmacology having at least ten-year experience to be nominated by DRAP(member);
7. Expert of clinical pharmacy or clinical pharmacist having at least ten-year experience in a hospital to be notified by DRAP(member);
8. Expert of medicine or medical specialist having at least ten-year experience in a hospital to be nominated by DRAP(member);
9. Expert of epidemiology or pharmacoepidemiology having at least ten-year experience to be nominated by DRAP(member);
10. Expert of toxicology or forensic medicines having at least ten-year experience to be nominated by DRAP(member);
11. Expert of pharmacovigilance at least ten-year experience in the conduct of pharmacovigilance activities to be nominated by DRAP(member);
12. Expert of clinical trials or drug research having at least ten-year experience to be nominated by DRAP(member);
13. Expert of biologicals having at least ten-year experience to be nominated by DRAP(member); and
14. Expert of biostatistics having at least ten-year experience to be nominated by DRAP(member).

As per Rule.10 of Pharmacovigilance Rules, 2022, the following are the functions of PRAEC, namely:

* Cover all aspects of risk management associated with the use of therapeutic goods, i.e. signal detection, assessment, risk minimization and communication related to risks of adverse drug reactions;
* Perform the initial analysis and prioritization of signals which are detected and validated by NPC;
* Recommend to NPC to inform pharmacovigilance stakeholders through available means regarding pharmacovigilance relevant regulatory actions;
* Evaluate and assess PBRER and RMP or nominate a panel of experts or appoint a rapporteur for this purpose;
* Recommend a regulatory or necessary remedial action to the concerned Board, Committee or Division after assessment of pharmacovigilance data;
* Imposition of PASS and PAES studies on registration holders through registration board as a result of safety concerns;
* consider or recognize and if deemed appropriate shall implement within Pakistan the pharmacovigilance relevant decisions of other countries and of regional and international bodies; and
* Approve nomination of a team for good pharmacovigilance practices inspection of registration holders.

**1.11 Organogram of National Pharmacovigilance Centre**



**1.12 Job description of staff at National Pharmacovigilance Centre**

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| **Designation of Post** | **Brief of Job Description.** |
| Head, NPC/ Co-Chair, PRAEC  Director, Division of Pharmacy | * Responsible for the development and promotion of the pharmacovigilance system in Pakistan; * Co-Chair the meeting of PRAEC. * Supversie and execute the progamme on PV training. * Sign MOUs with PPCs, PHPs and other relevant organizations. * Responsible for inter-provincial coordination on PV. * Execution of risk minimization measures (regulatory actions) through other Divisions of DRAP. * Present rules, guidelines and procedures before the Authority for subsequent approval from Policy Board and Federal Government. |
| Section In-charge/ Secretary, PRAEC  Additional Directors, NPC, | * Preparation of agenda/ minutes of PRAEC. * Through consultation with Chair, convene a meeting of PRAEC. * Head of the relevant section of NPC. * Development of training plans for NPC, PPCs and PHPs. * Communication with PV stakeholders and arrangement of meetings. * Responsible to issues therapeutic goods safety alerts, newsletters and press releases of the respective section. * Responsible for the awareness campaign * Evaluate the quality and causality of entered ADRs. * Chair the meeting of the Signal review group of the respective section of NPC. |
| Pharmacovigilance Officers /Secretary, PRAEC  Deputy Directors, NPC | * Preparation of agenda/ minutes of PRAEC * Through consultation with Chair, convene a meeting of PRAEC. * Chair the meeting of the causality assessment group of the relevant section of NPC. * Assist Additional Directors and Head NPC in their work * Guide Assistant Directors on data entry, causality assessment and signal detection. * Search the Pakistan database for new signals along with Assistant Directors of the relevant section of NPC. * Review the material of training, therapeutic goods safety alerts, newsletter and other communication. * Help Additional Director of the relevant section of NPC in the awareness campaign. |
| Pharmacovigilance Officers  Assistant Directors, NPC | * Collect, assess, enter and transfer pharmacovigilance data. * Perform initial causality assessment or signal detection or review the causality of pharmacovigilance data received from PPCs and PHPs. * Member causality assessment and signal review groups of relevant sections of NPC. * Prepare material for training, therapeutic goods safety alerts, newsletters and press release. * Assist Deputy Directors and Additional Directors of the relevant section of NPC. * Communicate with PPCs and PHPs in the follow-up of PV reports. |

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| **CHAPTER 2** |

1. STAKEHOLDERS OF PHARMACOVIGILANCE IN PAKISTAN.

**2.1 Ministry of National Health Services Regulations and Coordination.**

The Ministry of NHSRC is the ultimate administrative body of health in Pakistan (in respect of coordination and regulations) and perform the following function:

* To maintain and improve the health of the people of Pakistan.
* Formulate health and drug policies.
* Administrative controls of laws and rules relating to therapeutic goods.
* National and international coordination in the field of health.
* Oversee the working of the Drug Regulatory Authority of Pakistan.

**2.2 Drug Regulatory Authority of Pakistan (DRAP).**

* The DRAP has the mandate to ensure access to safe, efficacious and quality medicines for the people of Pakistan.
* Supervise the working of the National Pharmacovigilance Centre (NPC), Division of Pharmacy Services.
* Allocation of budget to National Pharmacovigilance Centre.
* Hiring/Appointment of personnel for NPC.
* Implementation of the regulatory actions or any other risk minimization measures across Pakistan is as follows: implementing the decisions by other Divisions of DRAP; implementing the decisions by the registration holders, and coordination with Provincial Health Departments.
* Implementation of the policies, legislation, and rules approved by the Ministry of NHSRC and the Federal Government related to pharmacovigilance and any other aspect of therapeutic goods.
* Approve guidelines, procedures and reporting forms related to Pharmacovigilance.
* Coordinate with Provincial Health Departments in respect of therapeutic goods safety and other matter of Drugs legislations.
* Notify pharmacovigilance officers working at NPC.

**2.3 National Pharmacovigilance Centre (NPC).**

* Work at the National Centre of Pharmacovigilance in Pakistan.
* Coordinate with World Health Organization and Uppsala Monitoring Centre.
* Coordinate with Provincial Pharmacovigilance Centres, Registration Holders and Public Health Programmes.
* Coordination with hospitals and academia for the pharmacovigilance system development of Pakistan.
* Detect, manage, assess and confirm new signals in the Pakistan ADRs database.
* With the approval of the PRAEC recommend regulatory actions and risk minimization measures to concerned Boards/ Committees/ Divisions of DRAP for implementation within Pakistan.
* Communication of risk minimization measures, regulatory actions and signals to concerned stakeholders.
* Implementation of Post-Authorization Safety Studies through registration holders if imposed by PRAEC.
* Maintain Pakistan’s National ADRs database.
* Training of Pharmacovigilance officers of NPC, PPCs and PHPs.
* Collection of ADRs/ AE from PPCs, PHPs, Registration Holders, HCPs and Patients.
* Convene meetings of PRAEC.
* Encourage distributors, healthcare professionals and patients to report suspected adverse reactions and events to the NPC.
* Frame standard operating procedures, guidelines, regulations, and rules related to pharmacovigilance.
* Sharing of pharmacovigilance data of Pakistan to VigiBase.
* Issue therapeutic goods safety alerts.
* Publish news letters on pharmacovigilance activities.
* Conduct awareness campaigns for HCPs and patients.

**2.4 Provincial Pharmacovigilance Centres & Provincial Governments.**

PPCs are established by Health Departments of the respective Province as per Pharmacovigilance Rules, 2022, which at first nominate their Focal Persons of Pharmacovigilance for coordination with NPC and then notify/constitute the Provincial Pharmacovigilance Committees**.** Following are the functions of PPC:s

* Collection of reports from public and private hospitals, and therapeutic goods’ sale points such as (pharmacies, medical stores, retailers and distributors).
* Sign Memorandums of Understanding with hospitals and academia of the province.
* Perform the causality assessment of AEs reports submitted to PPC and review causality assessment of collected ADRs reports
* Submission of pharmacovigilance data to NPC on regular basis.
* Support hospitals and sub-provincial (Divisional) Pharmacovigilance centres in the province.
* Monitor the working of pharmacovigilance officers at PPC and in public sector hospitals.
* Pharmacovigilance training of hospitals and other sub-provincial pharmacovigilance centres in the provinces.
* Arrange awareness session/campaign for sensitization of HCPs of the province.
* Implement regulatory actions and risk minimization measures of NPC in the province.
* Officers of PPCs participate in the meeting of PRAEC if required.
* Convene meetings of Provincial pharmacovigilance Committee.
* Participate in meetings, training, seminars, and symposium arranged by NPC.

**2.5 Public Health Programmes (PHPs).**

* Pharmacovigilance centres are established by each PHP at the National level and integrate with the provincial chapter of the said public health programme as per Pharmacovigilance Rules, 2022.
* Effective coordination with NPC by properly nominating a Focal Person for this purpose.
* Collection of pharmacovigilance data from the provincial chapter of PHP and treatment sites.
* Regular submission of pharmacovigilance data to NPC.
* Notification of POs at National, Provincial and site levels of PHP.
* Constitution of an Expert Safety Review Panel (ESRP) at the National level, which shall perform the function such as causality assessment, signal detection, and establish procedures for pharmacoepidemiological studies and cohort event monitoring.
* Develop a system of active surveillance for all new drugs and other drugs that are specific to that public health programme and are associated with risks i.e. priority drugs.
* Training of POs of PHP and awareness campaign for patients.
* Signing of MOU with NPC with respect to collection and submission of pharmacovigilance data.
* Public Health Programme such as Tuberculosis, HIV/AIDS, Malaria Control Programmes and Federal Expended Programme Immunization (EPI).

**2.6 Registration Holders**

* Establish pharmacovigilance systems for the fulfilment of his pharmacovigilance activities in accordance with Pharmacovigilance Rules, 2022.
* Nomination of Qualified Person of Pharmacovigilance for communication with NPC who is responsible for establishment and maintenance of the pharmacovigilance system as per rules.
* Maintenance of Pharmacovigilance System Master File and its submission to NPC.
* Submission of ADRs/AEs to NPC as per the timelines prescribed in Pharmacovigilance Rules, 2022.
* Conduct non-interventional Post-Authorization Safety Studies either voluntarily or if imposed by NPC.
* Submission of Periodic Benefit-Risk Evaluation Reports (PBRER) as per the timelines prescribed in Pharmacovigilance Rules, 2022.
* Submission of Risk Management Plans (NPC) to Registration Board and NPC.
* Issuance of Direct Healthcare Professional Communication.
* Implementation of regulatory actions and risk minimization measures.
* Inform NPC about the risk of their product detected during the self-assessment process.
* Submit adverse outcome reports to NPC in case of abuse, misuse, overdose, off-label use, medication errors, and occupational exposure to therapeutic goods.
* Submit reports of lack of efficacy of therapeutic goods to NPC.

**2.7 Academia.**

* Inclusion of curriculum on pharmacovigilance in undergraduate and master level of healthcare professionals.
* Training and awareness campaign on pharmacovigilance.
* Arrange symposiums and conferences on pharmacovigilance.
* Coordination with PPC and NPC.
* Academia such as Pharmacy, Medical/Dental, Nursing councils and institutions.

**2.8 Hospitals.**

* Establishment of pharmacovigilance centres at the hospital level as per Pharmacovigilance Rules, 2022
* Nomination of Focal Person for coordination with PPC.
* Constitution Pharmacovigilance Committees at the level of the hospital.
* Notification of POs at hospital level in case of private sector hospital or autonomous public hospital.
* Collection of AE and ADRs.
* Initial causality assessment of AEs.
* Regular submission of pharmacovigilance data to PPC.
* Signing of MOUs with PPC.
* Implement risk minimization measures of NPC and PPC in the hospital.

**2.9 Therapeutic Goods’ Sale Points (TGSP).**

* TGSP includes distributors, wholesalers and retailers of therapeutic goods.
* Report the suspected ADR or AE to PPC.
* Counselling of patients to immediately consult HCP if they experience AE.

**2.10 Healthcare Professionals.**

* Detect and manage adverse events associated with the use of therapeutic goods.
* Document and immediately report all serious and non-serious suspected ADRs that are known or unknown (un-expected) or which are due to interaction, abuse, misuse, medication errors, occupational exposure, and overdose. HCP shall also report a lack of therapeutic efficacy.
* Perform the initial causality assessment of AEs.
* Report the suspected ADR or AE to PPC, registration holders or NPC. But, at a time a suspected ADR or AE shall be reported through one out of these three channels to avoid duplication of reports.
* Counselling of patients to immediately consult HCP if they experience AE.

**2.11 Patients / Consumers.**

* Reporting of the adverse events immediately to their healthcare professionals, National Pharmacovigilance Centre, Provincial Pharmacovigilance Centre or registration holder. But, at a time an AE shall be reported thorough one out of these four channels to avoid duplication of reports. Support from national associations of consumers and patients may add to the general acceptance of pharmacovigilance.

**2.12 Media**

Good relations with leading journalists may be helpful, e.g. for the general public  
relations and as part of the risk management strategy whenever an acute drug problem arises. Special attention may be needed to explain to journalists the limitations of pharmacovigilance data. In addition, some AEs are also reported in the media, which can be further followed up by National and provincial centres. The Head of NPC-DRAP or public relations officer nominated by DRAP is the only authorised person to engage with the media. Press releases in print media and news on electronic media are some of examples of media coverage. The media should always consult DRAP for accuracy and verifiable risk of therapeutic goods.

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| **Chapter 3** |

1. BASIC CONCEPTS OF PHARMACOVIGILANCE

**3.1** **Difference between ADR and AE**

The difference between an ADR and an AE is crucial and yet these terms are widely confused, particularly within the pharmaceutical industry. In practice, determining whether or not a drug is responsible for a particular AE in an individual patient is often difficult and a judgment has to be made. When the judgment of a clinician caring for the patient is that the drug is a possible cause; this should be called a suspected ADR. Reports of such suspicions form the basis of spontaneous ADR reporting schemes. The term ‘AE’ properly should imply that a more systematic data collection process has been used so that events will be included regardless of whether or not anyone believes they might be caused by a drug.

So, we use:

***An ADR:*** When it is generally accepted that drug X may cause effect Y rather than in relation to individual cases. We qualify the term with ‘possible’ if there is doubt.

***A Suspected ADR****:* When a health professional or investigator indicates that a drug *may* have been responsible for an event in an individual case. A valid case submitted as a spontaneous report to a company or regulatory authority is a suspected ADR by definition.

*An AE:* only in the context of systematic data collection when no element of judgment is involved in determining whether or not a case is counted

**3.2 Classification of Adverse Drug Reactions.**

ADRs are broadly classified into two categories: Type A and Type B

*a. Type A (Augmented) reactions are generally:*

* Dose-related
* Predictable from drug pharmacology
* Common
* Normally reversible
* Can be managed with dose adjustment.

Classic examples of Type A reactions are bleeding with warfarin, hypoglycaemia with sulphonylureas and headache with glyceryl trinitrate.

*b. Type B (Bizarre) reactions are generally:*

* Not dose-related
* Unpredictable
* Uncommon
* May be serious/irreversible
* Indicative that the drug needs to be stopped.

Classic examples of Type B reactions are anaphylaxis with penicillin, hepatitis with halothane and agranulocytosis with clozapine.

There are four additional categories of ADRs, which are as follows:

1. *Type C (Continuous):* – Reaction due to long-term use, e.g. adrenal suppression with corticosteroids.
2. *Type D (Delayed):* – e.g. tardive dyskinesia with neuroleptics and teratogenic or carcinogenic effects with drugs.
3. *Type E (End of use):* – e.g. withdrawal reactions with benzodiazepines.
4. *Type F (Failure of Therapy):* Treatment of Failure.

**3.3 DOTS Classification of Adverse Drug Reaction:**

This system is based on ***dose-relatedness****,* ***time course*** and***susceptibility*;** this is known as ‘DoTS’. The main ways in which ADRs may be classified within each of these three categories are given below:

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| --- | --- | --- |
| **Dose** | **Time** | **Susceptibility** |
| Toxic  Collateral  Hyper susceptibility  \*‘*Toxic’ means that reactions occur as a result of drug levels being too high;*  *\* ‘collateral’ means that reactions occur at drug levels which are in the usual therapeutic range;*  *\* ‘hyper susceptibility’ means that reactions may occur even at very low, sub-therapeutic doses.* | Independent  Dependent:  – rapid administration  – first dose  – early, intermediate, late  – delayed  – withdrawal  *\* The terms early, intermediate and late have not been precisely defined; the main difference between ‘late’ and ‘delayed’ reactions is that the latter may occur long after treatment is stopped (e.g. cancer, which may occur years after exposure to a causal agent).*  *\* A withdrawal reaction means one that is specifically precipitated by stopping the drug.* | Age  Gender  Ethnic Group  Genetic  Disease |

If suitable estimates of risk are available, it may be possible to draw three-dimensional DoTS diagrams of the probability of an ADR occurring in sub-groups over time and as a function of dose. When this is not possible, the qualitative classification may still be useful, as shown by the following examples:

1. *Osteoporosis due to corticosteroids:*   
   This reaction occurs at therapeutic doses, usually after some months of treatment; females and older people are at the greatest risk. Hence it would be classified as:

Dose: collateral effect  
Time: late  
Susceptibility: age, sex

1. *Anaphylaxis due to penicillin:*   
   This reaction may occur with very small doses and within minutes of taking the first dose of a course, but true anaphylaxis only occurs when the drug (or a closely related agent) has been used previously. Hence it would be classified as:

Dose: hyper susceptibility  
Time: first dose  
Susceptibility: requires previous sensitization

The DoTS approach seems to be gaining acceptance because it addresses the limitations of the A/B scheme into which many ADRs do not clearly fit. Furthermore, it is useful in providing pointers as to how specific ADRs may be avoided.

**3.4 Categorization of AEFIs**

Reported adverse events can either be true adverse events – i.e. resulting from the vaccine or immunization process – or coincidental events that are not due to the vaccine or immunization process but are temporally associated with immunization.

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| **Cause-specific type of AEFI** | **Definition** |
| Vaccine product-related reaction | An AEFI that is caused or precipitated by a vaccine due to one or more of the inherent properties of the vaccine product. |
| Vaccine quality defect-related reaction | An AEFI that is caused or precipitated by a vaccine that is due to one or more quality defects of the vaccine product, including its administration device as provided by the manufacturer. |
| Immunization error related reaction (formerly “programme error”) | An AEFI that is caused by inappropriate vaccine handling, prescribing or administration and thus  by its nature is preventable. |
| Immunization anxiety-related  reaction | An AEFI arising from anxiety about the  immunization. |
| Coincidental event | An AEFI which is caused by something other than the vaccine product, immunization error or immunization anxiety, but a temporal association with immunization exists. |

Based specifically on 1) cause and 2) seriousness and frequency, vaccine reactions may be grouped into two broad categories:

1. Cause-specific vaccine reactions:

* vaccine product-related reaction;
* vaccine quality defect-related reaction;

2. Vaccine reactions by seriousness and frequency:

* common or minor reactions;

**3.5 Factors that Predispose Patients to ADRs**

When seeking to recognize an adverse event, it is important to note that patients receiving the same drugs or treatment regimen can respond differently based on their individual characteristics. Certain factors tend to predispose some patients to ADRs, including:

1. *Age and gender:* The elderly and the very young are more susceptible to ADRs, and gender also has an effect. Drugs that commonly cause problems in the elderly include hypnotics, diuretics, non-steroidal anti-inflammatory medicines, antihypertensive, psychotropic, and digoxin. All children, and particularly neonates, differ from adults in the way they respond to drugs. Some medicines are likely to cause problems in neonates but are generally tolerated in children.
2. *Concurrent illness:* In addition to the condition being treated, the patient may also suffer from another disease, such as kidney, liver, or heart disease. Special precautions are necessary to prevent ADRs when patients have such concurrent illnesses.
3. *Medicine interactions:* Drug interactions are among the most common causes of adverse effects. When two or more drugs are administered to a patient, they may either act independently or interact with one another. The interaction may increase or decrease the effects of the drugs and may cause unexpected toxicity. As newer and more potent drugs become available, the number of serious drugs interactions is likely to increase. Interactions may occur between drugs when:

• Drugs compete for the same receptor or act on the same physiological system.

• One drug alters the absorption, distribution, or elimination of another drug so that the amount that reaches the site of action changes.

• A drugs-induced disease or a change in fluid or electrolyte balance (physiologic change) indirectly alters the response to another medicine.

1. *Other chemical interactions:* Interactions may also involve no medicinal chemical agents, social drugs such as alcohol, traditional remedies, and certain foods.
2. *Genetics:*It is well known that the genetic make-up of individual patients may predispose them to ADRs.

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| **Chapter 4** |

1. GUIDELINES FOR REPORTING OF PHARMACOVIGILANCE DATA**.**

**4.1 Who can report?**

Spontaneous reports can be directly submitted to the NPC by the following:

1. *Healthcare professionals* (physicians or doctors, dentists, pharmacists, nurses and physiotherapists);
2. *Patients and consumers* of the therapeutic good or relatives of the patient;

Whereas, the following stakeholders of the pharmacovigilance programme of Pakistan also collect spontaneous reports from patients and healthcare professionals and accordingly submit these reports to NPC, DRAP:

1. *Registration holders;*
2. *Provincial Pharmacovigilance Cent (PPCs) ;*
3. *Public health Programmes;*

*Hospitals and therapeutic goods sale points (*distributors, wholesalers and retailers) report the suspected ADR to the respective PPC, which after assessment submits the report to NPC.

**4.2** **What to report?**

*4.2.1 Types of Reports.*

The following types of reports are accepted at NPC:

* + - Known or unknown serious spontaneous suspected ADRs or AEs reports with therapeutic goods;
    - Known or unknown non-serious spontaneous suspected ADRs or AEs reports with therapeutic goods;
    - AEFIs report with vaccines;
    - Reports of lack of therapeutic efficacy in the case of vaccines, contraceptives, antibiotics, and medicines used in critical conditions or life-threatening conditions;
    - AEs with quality problems; and
    - Reports that are associated with adverse outcomes as a result of an overdose, abuse, misuse, off-label use, occupational exposure and medication error of therapeutic goods.

*4.2.2 Mandatory & Essentially Required Information.*

All the stakeholders' such as patients, healthcare professionals, hospitals, public health programmes, provincial pharmacovigilance centres and registration holders should collect all the information required to be filled in the AE reporting forms. In case complete information is not available, then all the essentially required fields/ information should be filled in the reporting form. In case essentially required information is not available, then reporting form must contain all the mandatory information. Mandatory information is the minimum criteria for reporting therefore a form without mandatory information will not be accepted.

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| Mandatory Information | Essentially Required Information. |
| 1. **Patient information.** 2. **One or more suspected reaction (s).**   The reaction terms or event summary must be given in case ADRs or ADE/medication error has reached to the patient   1. **One or more suspected drug (s).** 2. **Reporter information.** | 1. Patient initials, and age at the time of reaction or event. 2. Sex of the patient. 3. Reaction term (s) or incident summary 4. Time-to-onset of reaction (start date/time of suspected drug +start date/time of reaction) 5. Suspected drug (s) (dose, strength, dosage form) 6. Indication for use. 7. The seriousness of reaction or event 8. The outcome of the reaction or event 9. De-challenge (in case of ADR) 10. Re-challenge (not always ethical to perform) (in case of ADR) 11. Reporter information (designation, contact details) 12. Case Narrative in free text (chronology of happening of ADRs or AEs) 13. Date of report. |

*4.2.3 Necessary Information in a Report*

All the pharmacovigilance stakeholders should provide the maximum information in the AE reporting form about the following:

* + - Information about the person/patient who has experienced an AE or AEFI (age, gender, weight and name etc);
    - The description of an AE or AEFI including how it happens, what the patient experience, and the onset date of the event;
    - Information about the therapeutic goods (brand name, generic name, batch number, dose, strength, indication, route of administration, start and stop date etc.);
    - Information about any other drug or therapeutic good that the patient was taking at the same time;
    - Information about any other illness or medical condition; and
    - Information about past allergies if any.

**4.3 Reporting Forms.**

***A. Suspected Adverse Drug Reaction Reporting Form (For Healthcare Professionals)***

The NPC, DRAP has designed [Yellow Form](https://www.dra.gov.pk/wp-content/uploads/2022/02/ADR-Yellow-Reporting-Form.pdf) in hard format **(Annex A**) for the collection of suspected ADRs or AEs reports from Healthcare professionals. There are fields of mandatory and essentially required information in this reporting form that need to be filled in properly for proper assessment of the report. This form is available on the DRAP website that can be mailed to NPC either on an email address or mailing address. Necessary contact details of the National centre are as under:

**In-charge National Pharmacovigilance Centre,**

Division of Pharmacy Services

Drug Regulatory Authority of Pakistan

3rd Floor, TF Complex,

7-Mauve Area, Islamabad.

Phone No: +92519107413, +92-51-927299

Email Address: [npc@dra.gov.pk](mailto:npc@dra.gov.pk)

Website: [www.dra.gov.pk](http://www.dra.gov.pk)

Following are the points to be filled in the said reporting form.

1. *Patient Information*
2. *Patient Initial or Name*: write the initials of a patient's name for example “MA” for Muhammad Arif or can write their full name. If healthcare professionals provide full names it would be kept confidential.
3. *Identification Number*: Hospital or ward admission numbers can be provided so that healthcare professionals can easily access patient files in case follow-up information is required.
4. *Sex*: Mention the gender of the patient. If the patient is female, then the healthcare professional must provide information, about whether she is pregnant or not.
5. *Age* *at the time of reaction or event:* The age of the patient should be provided in this section along with a proper unit for example hours, days, weeks, months, years etc. Suppose an infant is of 8 hours then the reporter needs to mention the hours unit with a numerical value.
6. *Suspected Drug (s)/Vaccine (s)/ Alternative Medicine(s)*
7. *Drug/ Vaccine/Alternative Medicine Name:* Both generic and brand shall be provided.
8. Batch No: Batch number shall be provided in case the drug has a quality problem, it would be helpful to trace the drug and recall it.
9. *Manufacturer Importer:* If the reporter has provided a generic name then he must provide details of the manufacturer/ importer.
10. *Route of Administration and daily doses:* Route through which the drug was given
11. *Dosage and Strength:*
12. *Start date: administration date of the drug.* It would be helpful to build a relationship between the drug and the event and will determine a time to onset of reaction.
13. *Stop Date: when the drug was withdrawn.* It would also help in the assessment of reports by providing information on the De-challenge of a drug.
14. *Prescribed for:* The indication for which the drug was administered.
15. *Suspected Reaction (s)*
16. *When Reaction started:*  Mention the date on which reaction started, it would be helpful to determine the casual relationship of reaction with drug and will determine the time to onset of reaction.
17. *When Recovery Started:* Mention the date on which the reaction ended or recovery started, it would be helpful to determine whether the reaction subsides when the suspected medicine is stopped.
18. *Describe the reaction(s):* Complete narrative/ description of the reaction should be provided; how the patient developed the reaction, nature, localization etc.
19. *Details of treatment given for management of ADR:* If any treatment is provided for the management of ADR, then please provide in the section of the case narrative/description of the reaction, complete details of treatment including name, strength, dose and route etc.
20. *The outcome of the treatment provided.* Similarly, the outcome of the treatment provided should also be provided in the section of the case narrative/description. The outcomes such as whether the patient has recovered or is recovering or fatal (lead to death). The outcome of the treatment could also be provided in the outcome section as described below in sub-section k.
21. *Other relevant histories of the patient (Allergies, Smoking, Alcohol Use, Hepatic/Renal Problems, and Pre-Existing Medical Problems etc*.: Write the relevant history persistent to a patient including pre-existing conditions (allergies, smoking, alcohol use, hepatic or renal dysfunction, surgical procedure, risk factors etc.) and current medical condition if any.
22. *Relevant tests/Laboratory data with dates:* write all tests and procedures performed to diagnose or confirm the reaction/event, including those tests done to investigate a non-drug cause.
23. *The seriousness of the reaction:* If the reporter considers the reaction to be serious then he must tick all that apply out of the following:

* *Patient Died*: If the patient died due to an adverse event. It would be appropriate to mention the cause of death in the reaction narrative along with the date of death.
* *Life-Threatening:*  If the patient was at substantial risk of dying at the time of the adverse event.
* *Involved or Prolonged Inpatient Hospitalization:* If due to adverse the patient was hospitalized or already hospitalized patient's stay was prolonged.
* *Disability or incapacity:* If due to an adverse event the patient normal life function is affected.
* *Congenital Anomaly/ Birth Defect:* When exposure to the drug during pregnancy has resulted in an adverse outcome in the infant in the form of birth defect.
* *Other serious events:* Medical and scientific judgment should be exercised in deciding whether other situations should be considered serious such as important medical events that might not be immediately life-threatening or result in death or hospitalisation but might jeopardise the patient or might require intervention to prevent one of the other outcomes listed in the definition above. Examples of such events are intensive treatment in an emergency room or at home for allergic bronchospasm, blood dyscrasias or convulsions that do not result in hospitalization, or the development of drug dependency or drug abuse.

1. *De-challenge details:* Withdrawal of medicine from a patient following an adverse event.

* *Yes:* If reaction abates/subsides after the suspected drug is stopped or the dose reduced.
* *No:* If the reaction does not abate/ subsides after the suspected drug is stopped or the dose reduced.
* *Does not apply:* If de-challenge is not applicable as in case of vaccines, anaesthesia, where a single dose is given, in case of death, or in a case where treatment is completed prior to reaction or event. De-challenge is also meaningless in the case of myocardial infarction and stroke.

1. *Re-Challenge details:* Reintroduction of the medicine under the same conditions as previously (same dose, form, route of administration), following withdrawal and recovery from the adverse event.

* *Yes:* When the suspected drug is reintroduced the reaction again appeared.
* *No:* When the suspected drug is re-introduced the reaction does not appear.
* *Does not apply:* If re-challenge is not applicable as in the case of anaphylaxis.

1. *The outcome of the reaction/event and treatment:*

Provide details if the suspected drug stopped what was the outcome or if the treatment was started what was the outcome.

* *Fatal:* If the patient dies.
* *Recovering:* If the patient is recovering from the reaction.
* *Unknown:* If the outcome is unknown.
* *Continuing:* If the patient is continuing to experience the reaction/event.
* *Recovered:* If the patient has completely recovered from the reaction/event.

1. *Cause of the Reaction/event:*
   * *Quality problem:* If the reaction the patient experience was due to a quality problem. However, healthcare professionals can also inform NPC about the visible sign of quality defects.
   * *Medication Error:* Inappropriate medication use or patient harm, when the medicine was in the control of a healthcare professional or consumer.
   * *Adverse Event/ Reaction:* if the patient develops a reaction or event in spite of the fact that medicine has no quality defect and the healthcare professional does not use the medicine inappropriately.
2. *Causality Assessment:* The reporter (if trained) must perform the causality assessment and justify the assessment.
3. *Other Concomitant Drug(s)/ Vaccine (s)/ Alternative Medicines (s)*

Information is the same as a suspected drug. But, here only the information about the additional medication the patient is using shall be written.

1. *Suspected Medical Devices (s)*
2. Medical Device Common Name/ Brand Name: Brand name is on a label attached to a durable device; on a package of a disposable device; or is on the labelling materials of an implantable device. The generic or common name of the suspect medical device or a general descriptive name (e.g., urological catheter, heart pacemaker, patient restraint). Please do not use broad generic terms such as "catheter", "valve", "screw", etc.
3. Lot No/ Batch Name: This number can be found on the label or packaging material and help in tracking the device in the market and its production record at the time of recall.
4. Manufacturer/ Importer:
5. Model No: The exact model number found on the device label or accompanying packaging.
6. Unique Identifier No: This number can be found on the device, its label, or accompanying packaging. The number is located below the barcode and begins with one of the following three elements: 01; +; or =. Record all numbers, letters, parentheses, and symbols included in the UDI Number.
7. Serial No: It is assigned by the manufacturer and should be specific to each device.
8. Implantation date:
9. Ex-plantation date:
10. *Reporter Details*
11. *Name of Reporter:* The reporter needs to mention his name on the form.
12. Professional Address: The reporter must also mention his professional address for communication.
13. Speciality: Clinician, Pharmacist, Nurse, Physiotherapist.
14. Telephone No: For communication, if any information is required by the officers of NPC.
15. Email Address: For communication
16. Date of this report: mention the date on which she/he report the adverse reaction/ event.
17. Signature: Sign of the reporter
18. Reporting to other stakeholders: the reporter needs to mention whether he or she has reported the same ADR/ AE to the provincial centre and registration holder or is reporting directly to NPC.

***B. Med Vigilance E Reporting System (For patient and healthcare professionals)***

AEs can also be reported to NPC, DRAP through [Med Vigilance E Reporting System](https://primaryreporting.who-umc.org/PK) that is available on the official website. A telephone number of the reporter in the relevant field of the E-Reporting system should be provided in case staff from NPC, DRAP intends to get further information from HCP in the form of follow-up.

Healthcare professionals, patients and relatives of patients can report through this channel. Please see the adverse events reporting guidelines for patients and healthcare professionals for further detail. Please see (**Annexure B)** for how to report and fill in the form.

***C. Med Safety Mobile Application (For patients and healthcare professionals)***

This is a mobile application developed by WEB-RADR in collaboration with the Medicine and Health Product Regulatory Agency (MHRA), United Kingdom and Uppsala Monitoring Centre (UMC) that was initially launched for reporting of AEs in low and middle-income countries. The Med Safety App is available for download from the [App store](https://itunes.apple.com/gb/app/web-radr-sav/id1439060917?mt=8) (For iOS devices) and [Google Play](https://play.google.com/store/apps/details?id=com.epidemico.webradr) (For Android devices). Guidelines for downloading and creating an account in Med Safety Mobile App are annexed as **(Annexure C).** Once you have created your account please see the [Med Safety Mobile Application use video](https://www.youtube.com/watch?v=BWJxcHj3Hd0&t=75s) to understand how to fill and report the AE.

***D. CIOMS Form***

In 1986, CIOMS set up its first Working Group on pharmacovigilance, a Working Group on International Reporting of Adverse Drug Reactions to explore means of coordinating and standardizing international adverse drug reporting by pharmaceutical manufacturers to regulatory authorities. The Working Group devised a method for the reporting by manufacturers of suspected adverse drug reactions which included standardized definitions, procedures and format. The report contains the CIOMS reporting Form 1, which for the first time set the minimum standard for reporting.

Those registration holders having no facilities to generate reports on E2B XML format can send the reports in hard format on CIOMS Form-I **(Annexure D)** to NPC, DRAP, Islamabad.

In-charge National Pharmacovigilance Centre,

Division of Pharmacy Services

Drug Regulatory Authority of Pakistan

3rd Floor, TF Complex,

7-Mauve Area, Islamabad.

Phone No: +92519107413, +92-51-927299

Email Address: [npc@dra.gov.pk](mailto:npc@dra.gov.pk)

Website: [www.dra.gov.pk](http://www.dra.gov.pk)

***E. E2B XML Reporting***

This method of transfer is for multinational registration holders and those companies having facilities to generate ICSRs as per ICS E2B (R2) or (R3) format. The E2Bxml file should be sent to NPC official email address: [npc@dra.gov.pk](mailto:npc@dra.gov.pk) as per the timelines provided in the Pharmacovigilance Rules, 2022.

***F. Reporting through VigiFlow.***

VigiFlow is the National database used by NPC, DRAP. Logins of VigiFlow are being provided to Provincial Pharmacovigilance Centres, Public Health Programmes and Public Sector Hospitals on the recommendation of a province. The aforementioned stakeholders would have to report the ICSRs through VigiFlow once the logins are provided. Furthermore, the VigiFlow is only being used for reporting ADRs not for any other purpose.

4.5 **Where and how to report?**

|  |  |  |  |
| --- | --- | --- | --- |
| **S. No** | **Name of Stakeholder** | **Means of Reporting** | **Where to Report** |
| 1 | Provincial Pharmacovigilance Centres | VigiFlow | NPC, DRAP |
| 2 | Public Health Programmes | VigiFlow | NPC, DRAP |
| 3 | Registration Holders | * EB2 XML (Email reporting) * CIOMS Forms (Mailing Address) | NPC, DRAP |
| 4 | Public Hospitals | * VigiFlow * Hard format reporting or other channels established by PPC | Provincial Pharmacovigilanc Centre |
| 5 | Private Hospitals | Hard format reporting or other channels established by PPC. | Provincial Pharmacovigilanc Centre |
| 6 | Therapeutic goods sale point | Hard format reporting or other channels established by PPC. | Provincial Pharmacovigilanc Centre |
| 7 | Healthcare Professionals | Med Vigilance E-Reporting System  Med Safety App  Yellow Form  Telephone or Email  Means of reporting of | NPC, DRAP  Provincial Centre or  Registration Holders |
| 8 | Patients | Med Vigilance E-Reporting System  Med Safety App  Yellow Form  Telephone or Email  Means of reporting of | NPC, DRAP  Provincial Centre or  Registration Holders |

**4.6 When to report?**

The patient as the case may be healthcare professionals should report a serious AEs or AEFI as soon as possible to the NPC, PPC or registration holders. Sometimes, the AE might be unexpected and might be posing harm to other patients. Therefore, earlier will be helpful to minimize harm to other patients. Further, the non-serious/mild AEs should also be reported at the earliest.

There are defined timelines of reporting in [Pharmacovigilance Rules, 2022](https://www.dra.gov.pk/wp-content/uploads/2022/04/SRO-540I-2022-PV-Rules-2022.pdf) for other stakeholders such as provincial pharmacovigilance centres, public health programmes, hospitals and registration holders as that is summarized under.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **S. No** | **Name of Stakeholder** | **Non-Serious** | **Serious** | **Where to Report** |
| 1 | Provincial Pharmacovigilance Centres | 30 Days | 15 days | NPC, DRAP |
| 2 | Public Health Programmes | 30 Days | 15 days | NPC, DRAP |
| 3 | Registration Holders | 90 Days | 15 days | NPC, DRAP |
| 4 | Public Hospitals | 30 Days | 15 days | Provincial Centre |
| 5 | Private Hospitals | 30 Days | 15 days | Provincial Centre |
| 7 | Healthcare Professionals | As per convenience | As soon as possible | NPC, DRAP  Provincial Centre  Registration holder |
| 8 | Patients | As per convenience | As soon as possible | NPC, DRAP  Provincial Centre  Registration holder |

**4.6** **What Happens to reports?**

1. *Hospital:* A pharmacovigilance officer (PO) working in hospitals needs to collect all serious and non-serious AE/ADR from patients and other healthcare professionals. At first, the ADR/AE is documented by giving it a proper number in a register. The ADR/AE is checked for data quality of essentially required and mandatory information. If follow-up information is required healthcare professionals and patients can be contacted. The PO perform the initial causality assessment of the report. The report is then presented before the pharmacovigilance committee of the hospital for assessment and action. When the causality of the report is reviewed by the pharmacovigilance committee it is sent to PPCs as per the reporting timelines provided in the Pharmacovigilance Rules, 2022. In case the hospital is a sub-regional centre and is integrated into Pakistan VigiFlow; then, PO should enter the report into VigiFlow, by properly coding through terminologies such as MedDRA and WHO-Drug.
2. *Provincial Pharmacovigilance Centres (PPC):* Pos at PPC should at first document the ADR/AE report by assigning a unique identification number in the register. Subsequently, reports should be checked for mandatory and essentially required information. If information is missing, POs should contact the HCP, patient, therapeutic goods’ sale point or PO/Focal Person in the hospital. Accordingly, the Pos at PPCs perform the initial causality assessment and present the case before the provincial Pharmacovigilance Committee, which reviews the casualty assessment. In other words, PPCs perform the complete assessment of individual reports that will be discussed in detail in the coming paragraph. If PPC is integrated into the Pakistan VigiFlow database, the POs at PPC should accordingly enter the report into VigiFlow using terminologies such as MedDRA and WHO-Drug and transfer these reports as reporting timelines provided in the [Pharmacovigilance Rules, 2022](https://www.dra.gov.pk/wp-content/uploads/2022/04/SRO-540I-2022-PV-Rules-2022.pdf). If PPC does not have the logins of VigiFlow, the reports should be submitted manually in hard format with the consent of NPC, DRAP.
3. *Public Health Programme (PHP):* POs of PHP working at the treatment site collect the reports and send these to the provincial chapter of PHP, which after assessment sends these to Federal PHP. An Expert Safety Review Panel (ESRP) is constituted at the Federal Level of PHP, which consists of pharmacists, physicians, disease experts and other members it may desire. This panel perform the causality assessment of the collected reports and signal detection of programme-specific drugs. If PHP is integrated into the Pakistan VigiFlow database, the data is entered into the Pakistan VigiFlow database using terminologies. If the PHP is not integrated the reports are manually shared with NPC, DRAP.
4. *National Pharmacovigilance Centre (NPC):* NPC collects ADR/AE/AEFI reports from patients, healthcare professionals, provincial pharmacovigilance centres, public health programmes, and registration holders. POs at NPC, at first check the report for mandatory and essentially required information. If the ADR/ AE/AEFI have missing mandatory information, the reporter is contacted. The POs also contact the reporter for more information of serious ADRs/AEs/AEFIs. The reports which are received through VigiFlow from PPCs, PHPs and via E2B through registration holders are also checked for data quality. Further, the reports which are received online from HCPs and patients are also properly coded and checked for data quality. The POs at NPC also enter the report into VigiFlow using terminologies if the report is received in hard format from the reporter. The causality assessment groups at NPC either perform the casualty assessment of new reports or review the causality assessment of those reports of which assessment has already been done at the hospital, PPC or PHP level. In other words, NPC performs a complete assessment of individual reports that will be discussed in detail in the coming chapters. The database is checked for new signals by the signal review groups and the case is presented in the forth coming meeting of PRAEC for its recommendation and final assessment of reports. The individual case safety report in the Pakistan VigiFlow database are accordingly transferred to the VigiBase database of WHO-UMC. After evaluation of the safety signals by PRAEC, the NPC, DRAP may issue:

* New warning/ contraindication,
* Remove indication of therapeutic goods for specific diseases or age groups,
* Advice on how the therapeutic good should be used, or
* In some cases even stop the use of therapeutic goods.
* Overall, the processing at NPC, DRAP is to monitor the safety of therapeutic goods in order to optimize the use of therapeutic goods with minimum harm to the patient.

**4.7 Assessment of Individual Case Safety Reports (ICSRs):**

The assessment of adverse reaction case reports needs combined expertise in clinical  
medicine, pharmacology and toxicology, and epidemiology. This expertise can be  
developed by training the staff of the centre and by using the services of consultants. In the  
assessment of case reports the following elements can be recognised:

1. ***Quality of documentation:*** e.g. completeness and integrity of data, quality of  
   diagnosis and follow-up.
2. ***Coding***. Drug names should be registered in a systematic way, for example by using  
   the WHO Drug Dictionary (which is based on the INN nomenclature and the ATC  
   classification). For the coding of the adverse events the recognised terminology (e.g.   
   MedDRA) should be used.
3. ***Relevance:*** with regard to the detection of new reactions, drug regulation, or scientific  
   or educational value. The following questions especially may be asked:

* New drug: Products on the market for less than five years are usually considered new drugs.
* Unknown reaction: The reaction which is not listed/included in safety specification/prescribing information/package inserts/ SmPC of the drugs.
* Serious reaction: As per definition.

1. ***Identification of duplicate reports***: Certain characteristics of a case (sex, age or date of birth, dates of drug exposure, etc.) may be used to identify duplicate reporting.
2. ***Causality assessment:*** see Chapter No.6

**4.8 Use of Pharmacovigilance Data:**

1. *Signal detection and Strengthening:*

A major aim of pharmacovigilance is the early detection of signals with regard to possible adverse reactions. A signal may be strengthened by combining the experiences reported in various countries. Therefore, international collaboration is important. Through VigiLyze statistics of Drug-ADR combination in VigiBase and other countries can be seen. It will help to build case series.

1. *Risk Management:*

Risk management is the identification, characterization, assessment, and prioritization of risks, followed by coordinated and economical application of resources to, minimize, monitor, control and prevent the probability and impact of unfortunate events is known as risk management.

1. *Drug Regulations:* After approval of a therapeutic good, all available domestic   
   information is continuously monitored by the NPC-DRAP, PPCs and registration holders. The pharmacovigilance data of Pakistan can be useful to update to prescribing information/package inserts, recall or withdraw a product, imposition of restrictions in use, or cancellation of registration of therapeutic goods.
2. *Risk Communication and Information:*

ADRs news bulletin/newsletters or therapeutic goods safety alerts are important sources for the dissemination of information to healthcare professionals. In the case of an emergency, the NPC and registration holders may send direct healthcare professionals communication (DHPC) to inform the healthcare professional about the risks.

1. Education and Feedback:

The information from NPC data is useful in updating the knowledge associated with the use of medication to healthcare professionals.

|  |
| --- |
| **CHAPTER 5** |

1. TYPES OF SURVEILLANCE IN PAKISTAN.

**5.1 Passive Surveillance**

Passive Surveillance is a process where healthcare professionals or patients send spontaneous reports describing an adverse drug reaction or event after one or more therapeutic goods are administered to the registration holders or regulatory authority. Passive surveillance means no active measures are taken to look for adverse effects other than the encouragement of healthcare professionals and others to report safety concerns. Reporting is entirely dependent on the initiative, motivation and goodwill of the potential reporters. It is the most common method used in pharmacovigilance. It covers the entire population and monitors adverse effects in patients that occur in real-time practice. Although it is the easiest and least expensive method yet it is not devoid of weaknesses which are: total or heavy reliance on voluntary or spontaneous reporting, under-reporting, and lack of quality of data in reports. However, it generates signals or alerts that can be further evaluated through active surveillance. Passive surveillance includes spontaneous reporting, and case series etc.

*5.1.1 Spontaneous reporting:*

A system whereby case reports of adverse drug events are voluntarily submitted from health professionals and pharmaceutical manufacturers to the national regulatory authority. It is also defined as “an unsolicited communication by a healthcare professional or consumer to a company or national regulatory authority (NPC or PPC in the case of Pakistan) that describes one or more adverse drug reactions in a patient who was given one or more medicinal products and that does not derive from a study or any organized data collection scheme”.

The benefits of spontaneous reporting are that it is easy to establish, the least expensive, and the least labour intensive. It covers the whole population, includes all medicines, and continues throughout the life cycle of medicine. In addition, it detects the signal of new, rare or serious ADRs. Whereas, its disadvantages are: inherent under-reporting; captures only suspected ADRs; difficult to detect delayed ADRs and ADRs with high background incidence.

Passive surveillance is the primary method used in Pakistan. Spontaneous reporting, as the main mechanism for passive surveillance, is used to generate signals/alerts of adverse events, which can then be investigated further.

**5.2 Active Surveillance**

Active Surveillance is a process that involves, enhanced or targeted monitoring for certain events or therapeutic goods and seeks to ascertain completely the number of adverse events or adverse drug reactions through a continuous pre-planned process. Active surveillance, in contrast to passive surveillance, seeks to ascertain completely the number of adverse events via a continuous pre-organized process. An example of active surveillance is the follow-up of patients treated with a particular drug through a risk management program. It can be achieved through Intensive Monitoring Scheme (Sentinel sites) Prescription/ Drug Event Monitoring and Registries.

*5.2.1 Intensive Monitoring Schemes (Sentinel Sites)*

Intensive monitoring is a system of record collection in designated areas, e.g. hospital units or by specific healthcare professionals in community practice. The data collection may be undertaken by monitors who attend ward rounds, where they gather information concerning undesirable or unintended events thought by the attending physician to be (potentially) causally related to the medication. Monitoring may also be focused on certain major events that tend to be medicine-related such as hepatic disorders, renal failure, haematological disorders or bleeding. Intensive monitoring may be achieved by reviewing medical records or interviewing patients and/or physicians/pharmacists in a sample of sentinel sites to ensure complete and accurate data on reported adverse events. The selected sites may provide information, such as data from specific patient subgroups that would not be available in a passive spontaneous reporting system.

*5.2.2 Prescription/Drug Event Monitoring*

In prescription event monitoring (PEM), patients may be identified from electronic prescription data or automated health insurance claims. A follow-up questionnaire can then be sent to each prescribing physician or patient at pre-specified intervals to obtain outcome information. Information on patient demographics, indication for treatment, duration of therapy (including start date), dosage, clinical events and reasons for discontinuation can be included in the questionnaire. PEM tends to be used as a method to study safety just after product launch. In PEM, there is the opportunity to collect more detailed information on adverse events from a large number of physicians and/or patients.

*5.2.3 Registries*

A registry is a list of patients presenting with the same characteristic(s). This characteristic can be a disease (disease registry) or a specific exposure (drug registry). Both types of registries, which only differ by the type of patient data of interest, can collect a battery of information using standardised questionnaires in a prospective fashion. Disease registries, such as registries for blood dyscrasias, severe cutaneous reactions, or congenital malformations can help collect data on drug exposure and other factors associated with a clinical condition. Exposure (drug) registries address populations exposed to drugs of interest (e.g., registry of rheumatoid arthritis patients exposed to biological therapies) to determine if a drug has a special impact on this group of patients. Some exposure (drug) registries address drug exposures in specific populations, such as pregnant women.

**5.3 Observational Studies**

Traditional epidemiologic methods are a key component in the evaluation of adverse events. There are a number of observational study designs that are useful in validating signals from spontaneous reports, active surveillance programmes or case series. Major types of these designs are cross-sectional studies, case-control studies, and cohort studies (both retrospective and prospective).

*5.3.1 Cross-Sectional Studies (Survey)*

Data collected on a population of patients at a single point in time (or interval of time) regardless of exposure or disease status constitute a cross-sectional study. These types of studies are primarily used to gather data for surveys or for ecological analyses. These studies are best used to examine the prevalence of disease at a one-time point or to examine trends over time when data for serial time points can be captured. These studies can also be used to examine the crude association between exposure and outcome in ecologic analyses. Cross-sectional studies are best utilised when exposures do not change over time.

5*.3.2 Case-Control Study*

In a case-control study, cases of disease (or events) are identified and patients from the source  
a population that gave rise to the cases but who do not have the disease or event of interest at the time of selection are then selected as controls. The odds of exposure are then compared between the two groups. Patients may be identified from an existing database or using a field study approach, in which data are collected specifically for the purpose of the case-control study. If safety information is sought for special populations, the cases and controls may be stratified according to the population of interest (e.g. the older persons, children, pregnant women). Existing large population-based databases are a useful and efficient means of providing needed exposure and medical outcome data in a relatively short period of time. Case-control studies are particularly useful when the goal is to investigate whether there is an association between a medicinal product (or several products) and one specific rare adverse event, as well as to identify multiple risk factors for adverse events. Factors of interest may include conditions such as renal and hepatic dysfunction that might modify the relationship between the exposure to the medicinal product and the adverse event. If all cases of interest (or a well-defined fraction of cases) in the catchment area are captured and the fraction of controls from the source population is known, a case-control study may also provide the absolute incidence rate of the event.

*5.3.2 Cohort Study*

In a cohort study, a population-at-risk for an event of interest is followed over time for the occurrence of that event. Information on exposure status is known throughout the follow-up period for each study participant. A study participant might be exposed to a medicinal product at one time during follow-up, but unexposed at another time point. Since the population exposure during follow-up is known, incidence rates can be calculated. In many cohort studies involving exposure to medicinal product(s), comparison cohorts of interest are selected on the basis of medication use and followed over time. Cohort studies are useful when there is a need to know the incidence rates of adverse events in addition to the relative risks of adverse events. They are also useful for the evaluation of multiple adverse events within the same study. However, it may be difficult to recruit sufficient numbers of patients who are exposed to a product of interest (such as an orphan medicinal product) or to study very rare outcomes. The identification of patients for cohort studies may come from large automated databases or from data collected specifically for the study at hand. In addition, cohort studies may be used to examine safety concerns in special populations (older persons, children, patients with comorbid conditions, pregnant women) through over-sampling of these patients or by stratifying the cohort if sufficient numbers of patients exist.

**5.4 Clinical Trials**

When important risks are identified from pre-approval clinical trials, further clinical trials might be called for to evaluate the mechanism of action for the adverse reaction. If PASS is the interventional study of Phase IV origin then provisions of [Bio-Study Rules, 2017](https://www.dra.gov.pk/wp-content/uploads/2022/02/BiostudyRules2017-4.pdf) shall apply. In some instances, pharmacodynamics and pharmacokinetic studies might be conducted to determine whether a particular dosing regimen can put patients at an increased risk of adverse events. Genetic testing may also provide clues about which group of patients might be at an increased risk of adverse reactions. Furthermore, based on the pharmacological properties and the expected use of the medicinal product in clinical practice, conducting specific studies to investigate potential drug-drug interactions and food-drug interactions might be called for. These studies may include population pharmacokinetic studies and therapeutic drug monitoring in patients and normal volunteers.

Sometimes, potential risks or unforeseen benefits in special populations might be identified from preapproval clinical trials, but cannot be fully quantified due to small sample sizes or the exclusion of subpopulations of patients from these clinical studies. These populations might include older persons, pregnant women, children or patients with renal or hepatic disorders. Children, older persons and persons with co-morbid conditions may metabolise medicinal products differently than patients typically enrolled in clinical trials. Further clinical trials may be used to determine and to quantify the magnitude of the risk (or benefit) in such populations.

**5.5 Drug Utilization Studies**

Drug utilisation studies (DUS) describe how a medicinal product is prescribed and used in routine clinical practice in large populations, including older persons, children, pregnant women or patients with hepatic or renal dysfunction. These populations are often not eligible for inclusion in randomised clinical trials. Stratification by age, sex, concomitant medication and other characteristics allows a comprehensive characterisation of treated patients, including the distribution of those factors that may influence clinical, social, and economic outcomes. Denominator data may be derived from these studies to determine rates of adverse events. DUS has been used to describe the effect of regulatory actions and media attention on the use of medicinal products in everyday medical practice, to examine the relationship between recommended and actual clinical practice, to monitor medication errors and to determine whether a medicinal product has the potential for abuse by examining whether patients are taking escalating dose regimens or whether there is evidence of inappropriate repeat prescribing. DUS are particularly useful as a first step in the design of post-authorisation safety studies, to obtain a sufficient understanding of the characteristics of the user population of the medicinal product under study and the determination of the most appropriate comparator as well as important potential confounders to consider. They are also useful to provide a first indication of the level of public health impact anticipated if there is a true causal association between the exposure of interest and an adverse event, for example given the size of the population exposed, the extent of off-label use, and so on.

**5.6 Structure in Pakistan.**

In Pakistan, the routine method used for data collection is spontaneous reporting wherein the healthcare professionals voluntarily report the ADRs or AEs or AEFIs to NPC, PPCs or PHPs. In some instances, the Clinical Pharmacy & Pharmacovigilance Officers (CPPOs) in hospitals may be advised to actively report the ADRs or AEs, especially with high alert medications or other drugs. Similarly, as per Rule 7 (4) and 7 (6) of Pharmacovigilance Rules, 2022 public health programmes have to conduct pharmacoepidemiological studies and cohort event monitoring studies in Pakistan with the drug used in that programme.

As per Rule 11 (7 ) of [Pharmacovigilance Rules, 2022](https://www.dra.gov.pk/wp-content/uploads/2022/04/SRO-540I-2022-PV-Rules-2022.pdf), registration holders could either voluntarily initiate the Post-Authorisation Safety Study (PASS) or it may be imposed by the registration board or PRAEC. The said rule is reproduced as under:

*“Registration holder shall conduct voluntarily non-interventional specific studies on the efficacy and safety if it is found that there is risk associated with the drug or if it is imposed by the Registration Board on the recommendation of PRAEC. Post-authorization safety and efficacy study can also be initiated in the case if it is laid down as a condition of registration for the specific drug.”*

Likewise, Pharmacovigilance Risk Assessment Expert Committee (PRAEC) under Rule. 10 (1) (f) of the [Pharmacovigilance Rules, 2022](https://www.dra.gov.pk/wp-content/uploads/2022/04/SRO-540I-2022-PV-Rules-2022.pdf) may *also recommend to the Registration Board to impose obligations on registration holder to conduct post-authorization safety and efficacy studies if it is found that during the evaluation of data, there is a safety concern with the use of the drug.*

Further details regarding Post-Authorization Studies conducted by Registration holders in Pakistan could be found in Module 7 of [“Guidelines on Good Pharmacovigilance Practices for Registration Holders”.](https://www.dra.gov.pk/wp-content/uploads/2022/04/Good-Pharmacovigilance-Guidelines-for-Registration-Holders.pdf)

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| **CHAPTER 6** |

1. ASSESSMENT OF ADVERSE EVENTS AND OTHER TOOLS

**6.1 What is causality assessment?**

*“It is the evaluation of the likelihood that a medicine or therapeutic good was the causative agent of an observed adverse reaction”.* In another way, it is a structured approach to determine the relationship between a reported event and a suspected drug.

The rationale for the causality assessment is the following: to define the relationship Drug-ADR; help in the signal detection process; risk minimizing actions are based on evidence of causality assessment.

|  |  |
| --- | --- |
| **What Causality Assessment can do** | **What Causality Assessment cannot do** |
| Decrease disagreement between assessors | Give accurate quantitative measurement of relationship likelihood |
| Classify relationship likelihood | Distinguish valid from invalid cases |
| Mark individual case reports | Prove the connection between a drug and an event |
| Improvement of scientific evaluation; educational | Quantify the contribution of a drug to the development of an adverse event |
|  | Change uncertainty into certainty |

**6.2 Methods of causality assessment for signal case safety reports.**

Nevertheless, causality assessment has become a common routine procedure in pharmacovigilance. These systems are largely based on four considerations:

* The association in time (or place) between drug administration and event;
* Pharmacology (including current knowledge of nature and frequency of adverse reactions);
* Medical or pharmacological plausibility (signs and symptoms, laboratory tests, pathological findings, mechanism); and
* Likelihood or exclusion of other causes.

These systems mainly fall into three categories.

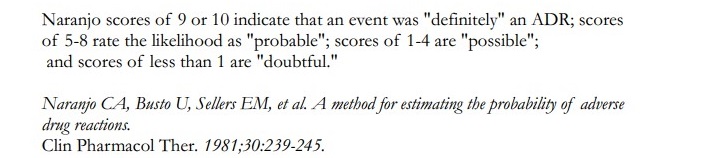
1. Algorithms e.g. Naranjo, RUCAM;
2. ‘Global introspection’ qualitative (e.g. WHO-UMC) or quantitative (e.g. French imputability system); and
3. Probabilistic methods e.g. Bayesian.

**6.3 Naranjo algorithm for causality assessment.**

Naranjo is one of the most widely used methods. It is a questionnaire designed by [Naranjo et al](https://ascpt.onlinelibrary.wiley.com/doi/abs/10.1038/clpt.1981.154), to determine the likelihood of whether an ADR is actually due to the drug rather than the result of other factors**.** It uses a series of 10 questions and these questions can be answered as Yes, No or do not know. Answers are weighted with scores (-1 to +2) and the total score is ranked on four probability scales, the answer of the aggregate score is the result of causality assessment:

1. “*Definite”* *(Certain):* if the score is more than 9.
2. *“Probable”:* if the score is between 5 -8.
3. *“Possible”:* if the score is between 1-4.
4. “*Doubtful” (Unlikely):* if is less than 1.

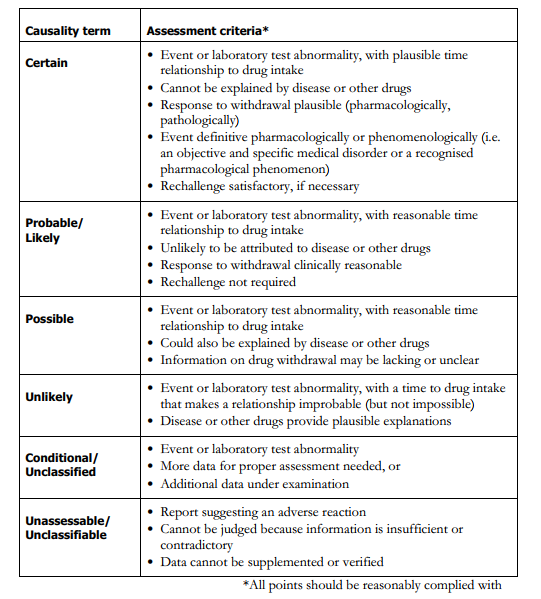
|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **S. No** | **Question** | **Yes** | **No** | **Don’t Know** | **Score** |
|  | Are there previous conclusive reports on this reaction? | +1 | 0 | 0 |  |
|  | Did the adverse event appear after the suspected drug was administered? | +2 | -1 | 0 |  |
|  | Did the adverse event improve when the drug was discontinued or a specific antagonist was administered? | +1 | 0 | 0 |  |
|  | Did the adverse event reappear when the drug was re-administered? | +2 | -1 | 0 |  |
|  | Are there alternative causes that could on their own have caused the reaction? | -1 | +2 | 0 |  |
|  | Did the reaction reappear when a placebo was given? | -1 | +1 | 0 |  |
|  | Was the drug detected in blood or other fluids in concentrations known to be toxic? | +1 | 0 | 0 |  |
|  | Was the reaction more severe when the dose was increased or less severe when the dose was decreased? | +1 | 0 | 0 |  |
|  | Did the patient have a similar reaction to the same or similar drugs in any previous exposure? | +1 | 0 | 0 |  |
|  | Was the adverse event confirmed by any objective evidence? | +1 | 0 | 0 |  |



**6.4 WHO-UMC system for standardised case causality assessment.**

The [WHO-UMC system for standardised case causality assessment](https://who-umc.org/media/164200/who-umc-causality-assessment_new-logo.pdf) has been developed in consultation with the National Centres participating in the Programme for International Drug Monitoring and is meant as a practical tool for the assessment of case reports. It is a combined assessment considering the clinical-pharmacological aspects of the case history and the quality of the documentation of the observation. Since pharmacovigilance is particularly concerned with the detection of unknown and unexpected adverse reactions, other criteria such as previous knowledge and statistical chance play a less prominent role in the system. It is recognised that the semantics of the definitions are critical and that individual judgement may therefore differ. Other algorithms are either very complex or too specific for general use. This method gives guidance to the general arguments which should be used to select one category over another. WHO-UMC causality assessment system considers the following criteria: timing of event; alternative explanations (disease or drugs); response to de-challenge (withdrawal of drug); and response to re-challenge (re-exposure to a drug). Based on the above criteria the ADR can be classified into the following six categories.

1. Certain
2. Probable/Likely
3. Possible
4. Unlikely
5. Conditional/ Unclassified
6. Unassessable/ Unclassifiable



*6.4.1 Certain.*

The assessment criteria for certain categories are as under:

* Event or laboratory test abnormality, with *plausible time* relationship to drug intake
* Cannot be explained by disease or other drugs
* Response to *withdrawal plausible* (pharmacologically, pathologically)
* Event *definitive pharmacologically or phenomenological (i.e. an objective and specific medical disorder or a recognized pharmacological phenomenon*)
* Re-challenge satisfactory, if necessary

***Further Explanation of the terms of “Certain” Category.***

1. *Plausible time relationship:* The "certain" classification requires the *timing of the event to be "plausible*." "Plausible" is a stronger word than reasonable used in the "probable"category. It means believable and for that, we need more information than reasonable. The time to onset should fit in with the known pharmacokinetics of the drug, for example, its half-life, or for a Type B reaction, the time to mount an observed immune response would be an example.
2. *Plausible Response to Withdrawal:* A "plausible" response to withdrawal would be, for example, a rapid resolution of Type 1 allergic reaction such as urticaria and a longer time for hepatitis.
3. *Recognized Pharmacological Phenomenon:* A pharmacological phenomenon might be decreased prothrombin with warfarin leading to haemorrhage due to its effect on vitamin K activity; respiratory depression with morphine or serotonin syndrome manifested as symptoms such as agitation, increase sweating and myoclonus due to drugs that inhibit serotonin reuptake by its receptors. With a new drug, we may not be aware of all its pharmacological actions. Therefore, an unexpected reaction will rarely be classified as "certain".
4. Specific, Observable, Medical Disorder: This is an important difference compared with the "probable" category. To classify a suspected reaction as "certain" it needs to be something you can observe or measure. If you have definite evidence of, for example, hepatitis or tendonitis then that's an observable clinical condition. It’s pathological. In contrast, for a "probable" reaction symptoms that are not observable, such as headache or abdominal pain, can be included.
5. *Rechallenge Satisfactory:* a final criterion in the “certain” category is rechallenge and it is rarely used since a rechallenge is almost always required and this is often unethical. There are strict criteria for a drug administration to be called a rechallenge. If a rechallenge is carried out, the patient should have first recovered from the clinical event by stopping the suspect drug after the first occurrence. The rechallenge should be with the same drug, at the same dose, and by the same route. Skin prick testing for allergy is an accepted form of confirmation although there are false positives. Rechallenge may not be needed for a "certain"classification in a small number of situations such as when cytotoxic drug extravasates and causes tissue damage. Rechallenge may well be dangerous and the majority of reports that have rechallenge data arise from a lack of recognition that an illness following the exposure to the drug previously was an adverse reaction until it happened again or a lack of a proper record of the previous reaction.

*6.4.2 Probable/Likely.*

The assessment criteria for the “probable/likely” category are as under:

* Event or laboratory test abnormality, with reasonable time relationship to drug intake
* Unlikely to be attributed to disease or other drugs
* Response to withdrawal clinically reasonable
* Rechallenge not require

***Further Explanation of the term “Probable” Category.***

1. Reasonable Time Relationship: Some examples of reasonable time relationships are, firstly and obviously, when the onset of the clinical condition was after the drug was started and not before; or secondly, a drug suspected of causing a congenital cardiac defect, for example, was taken in the first trimester of pregnancy when the heart is developing and not just in the last trimester when it couldn't affect the developing heart.
2. Alternative Causes: to determine if the patient's clinical conditions are likely to be alternative causes, we need first to identify them from the medical history if it is provided. They can also often be identified from the indications for the medicines the patient is taking, including the indication for the suspect medicine. Other drugs the patient was taking, the concomitants, should be considered. Is the clinical condition a recognised adverse reaction to any of them? If so, is there a reasonable time relationship with their intake in this case? If the patient recovered when only the suspect drug was withdrawn then concomitant drugs are unlikely to be alternative explanations.
3. Dechallenge: the response to withdrawal, that is, dechallenge, and should be clinically reasonable. That is, the patient recovered after the drug was stopped or the dose reduced, within an expected period for the particular adverse reaction. Not applicable when irreversible tissue damage has occurred. Changes in tissue function might mimic natural disease so time to improvement follows natural evolution.

*6.4.3 Possible.*

The assessment criteria for the “possible” category are as under:

* Event or laboratory test abnormality, with reasonable time relationship to drug intake
* Could also be explained by disease or other drugs
* Information on drug withdrawal may be lacking or unclear

***Further Explanation of “possible” category:***

A "possible" ADR report may be explained by other drugs or diseases. Like a "probable" reaction, we have an event or a laboratory test abnormality with a reasonable time relationship to drug intake. Beyond that, there are several reasons for classifying a reaction as "possible". The suspected reaction could also be explained by other drugs the patient was taking. The disease might also be an explanation. For example, if we have a report of pancreatitis with a drug used to treat diabetes there is a problem because diabetes itself can lead to pancreatitis. Furthermore, a "possible" ADR report does not require dechallenge. Another reason for a "possible" classification is the lack of information about the outcome when the suspect drug was stopped, which is on dechallenge. In some cases that information will never be available. Stopping the suspect drug does not always lead to recovery even if it did cause the clinical event. Maybe it was so serious the patient died or was permanently harmed. Maybe the event was pregnancy due to an interaction with an oral contraceptive. The pregnancy will of course continue even if the drug is stopped.

*6.4.4 Unlikely.*

The assessment criteria for the “Unlikely” category are as under:

* Event or laboratory test abnormality, with a time to drug intake  
  that makes a relationship improbable (but not impossible)
* Disease or other drugs provide plausible explanations.

***Further Explanation of “Unlikely” Category.***

An "unlikely" ADR report may have an improbable time to onset or a more likely alternative explanation. An event or laboratory test abnormality, with a time to drug intake that makes a relationship improbable for example before for example the drug was started, or too long after it was discontinued, or it was not in keeping with the known time to onset for a recognised adverse reaction. For example, it would take longer than one day for hepatic failure to occur after exposure to a drug. And then disease or other drugs provide plausible explanations that are more likely than the suspect drug.

*6.4.5Conditional/Unclassified.*

The assessment criteria for the “Conditional/Unclassified” category are as under:

* Event or laboratory test abnormality
* More data for proper assessment is needed, or
* Additional data under examination

***Further Explanation of the “Conditional/ Unclassified” category.***

"Unclassified" ADR reports usually contain very little information. Sadly, we receive several reports that have very little information in them. For example, we might have reports that say that the patient took the drug on an unknown date, they had the event on an unknown date. We don’t even know if the event occurred before or after starting the drug. We suspect it occurred afterwards because it was reported, but we can’t be sure. So we say these are "unclassified". Some people also use this as a "conditional" category for unexpected reactions that don't fit with our knowledge about the drug and the information in the reports is limited. They may add to evidence later if similar reports are submitted.

*6.4.6 Unassessable/Unclassifiable.*

The assessment criteria for the “Unassessable/Unclassifiable” category are as under:

* Report suggesting an adverse reaction
* Cannot be judged because the information is insufficient or contradictory
* Data cannot be supplemented or verified

"Unclassifiable" reports have insufficient information and no more is expected.

**6.5 Method of causality assessment for case series.**

Case series is a group of patients with similar exposure (drug) and similar outcome (suspected ADR).

Problems with single case assessment are the following: plausible timing, may not be known; de/re-challenge may not have occurred; difficult to exclude other causes or recognize contributory causes; have only a small list of typical ADRs; and some time event is known, not useful for signal detection

A case series is likely to supply additional information that is missing or hard to assess in individual case reports. Logical analysis is applied which is a development from a single case assessment. However, it is important to first carry out a single case assessment of the reports in the case series.

A set of criteria was proposed by Sir Austen Bradford Hill to indicate in what circumstances an observed association between an exposure and an outcome could be considered a causal association. These criteria are applied most often to the findings from epidemiological studies; but, now it is also used for the causality assessment of case series.

The criteria are as under:

1. *Strength of Association*: relates to the observed number of reports compared with the expected number. If observed reports are more than expected, then is there is disproportionality.
2. *Temporal relationship*: the event should commence after the drug was started and fits with the pharmacology of drug or host responses (Reasonable time to onset.)
3. *Consistency:* It means that reports are received from a range of reporters in the case of National databases or, in international databases from a range of countries.
4. *Biologic plausibility:* biologic plausibility means that the suspected reaction fits in with what we know about the drug's actions. For example f a new drug is reported to cause urinary retention then it would be “biologically plausible” if it has some anticholinergic activity.
5. *Coherence–* It means the suspected reaction fit with existing knowledge. For example, we know that furosemide can cause loss of potassium but could not retain it. So if someone has reported high blood potassium levels with furosemide, then there would be other causes of high potassium levels. It would also not be coherent with existing knowledge for a drug that is not absorbed from the gastrointestinal tract to cause organ damage
6. *Dose-response relationship*: Recovery of an event on dose decrease and the onset of the event on dose increased. It is good evidence of causality but may not be observable in some situations
7. *Specificity*: Specific ADR is not the cause of ADR. Many adverse reactions have multiple causes, for example, headache, abdominal pain, and renal failure. Generally, drugs cause ADRs through specific mechanisms so that an adverse reaction is more likely if a specific cause of the condition is reported such as interstitial nephritis occurring in the reports of renal failure.
8. *Experimental evidence:* Experimental evidence may be from previous animal or human studies. For example, many drugs are now checked for prolonged QT intervals.
9. *Analogy:* Analogy is when similar reactions have been observed with other members of the suspect drug's ATC group. For Example, combined oral contraceptives and venous thrombosis; and angiotensin-converting enzyme (ACE) inhibitors and angioedema.

**6.6 Causality assessment by each stakeholder**

*6.6.1 Healthcare Professionals*

If trained, should perform the initial causality assessment of individual report either by WHO-UMC or Naranjo method, when submitting a report to NPC, PPCs or registration holders.

*6.6.2 Hospital*

Pharmacovigilance officers, at the hospital, perform the initial causality assessment of AEs or AEFis. The causality assessment of each report is reviewed by the pharmacovigilance committee by using the WHO-UMC method. Subsequently, these reports are submitted to PPCs.

*6.6.3 Public Health Programme*

Perform the causality assessment as per the WHO-UMC method. This is accordingly reviewed by Expert Safety Review Panel (ESRP) and submitted to NPC.

*6.6.4 Provincial Pharmacovigilance Centre*

Pharmacovigilance officers perform the causality assessment of reports received directly from therapeutic goods’ sale points, HCPs and patients. Whereas, the causality of reports received from hospitals is reviewed. Accordingly, it is reviewed by the provincial pharmacovigilance committee and submitted to NPC. PPCs also perform the causality assessment of the case series as per Bradford Hill Criteria.

*6.6.5 National Pharmacovigilance Centre:*

At NPC causality assessment groups are constituted for different types of reports which consist of pharmacovigilance officers. These groups meet on weekly basis or when required, and perform the initial causality assessment of reports received directly from HCPs and patients and reviewed the causality of reports received from PPCs, PHPs and registration holders. The NPC also perform the causality assessment of the case series as per Bradford Hill criteria. Once done, the reports are then transferred to WHO-UMC VigiBase (Global database).

**6.7 Assessment of medication errors/ near miss.**

Quality improvement & patient safety programs within healthcare organizations must include mechanisms for reporting medication errors, examining and evaluating causes of errors, analyzing aggregate data to determine trends and making necessary changes within their healthcare delivery system to prevent errors from occurring.

Timely analysis of the medication error reports from clinical settings could identify opportunities for quality improvement and system changes. In general, there are two steps for error analysis,

* The first is to identify individual problems and deficiencies in an event that can lead to the error; and
* The second is to analyze the defective design of the system.

Institute for Safe Medication Practices (ISMP) emphasizes that the cause of a medication error is rarely the fault of a single person practising within the vast and complex medication-use process. Rather, medication errors are often the result of a breakdown of at least 1 of 10 key elements that affect medication use. These key elements are interrelated subprocesses of the 5 core steps in the medication-use process i.e.: medication prescribing, order processing, dispensing, administration, and monitoring.

When performing a root cause analysis, the following 10 key elements that affect the core medication use steps should be thoroughly evaluated to determine the cause of the error:

1. **Patient information** that is accessible and accurate (e.g. demographics, lab reports, history etc.).
2. **Drug information** that is accessible, accurate, and usable (e.g. information on how to safely order, dispense, administer a drug and monitor its effects).
3. **Communication** between providers that is consistent and not complicated (e.g. medication information communicated during hand-offs between shifts or when the patient is transferred or discharged).
4. **Drug labelling and packaging** that facilitates safety and the consistent use of appropriate nomenclature (e.g. products that are look-alike or sound-alike – LASA).
5. **Drug storage and stock** that facilitates appropriate distribution with standardized drug concentrations and administration times.
6. **Drug device acquisition:** methods that ensure proper use and monitoring (e.g. infusion pumps, syringe pumps etc used for administration of medicines).
7. **Work environments:** that provide an appropriate workload and limit unfavourable conditions such as poor lighting, noise, and interruptions.
8. **Staff competency** That is assessed and can be improved with opportunities for continuing education.
9. **Patient education:** That is accurate and provided consistently.
10. **Medication use processes** that are evaluated for quality and can be redesigned to improve safety.

**6. 8 Tools for pharmacovigilance.**

*Tools for Reporting & Collection*

1. [***Suspected Adverse Drug Reaction Reporting Form***](https://www.dra.gov.pk/wp-content/uploads/2022/07/Suspected-Adverse-Reaction-Reporting-Form-for-Health-Care-Professionals.pdf)***:*** Refer to Chapter 4, topic 4.3 A along with “Annex A”
2. [***Med Vigilance E Reporting System (for HCPs and patients***](https://primaryreporting.who-umc.org/PK)***):*** Refer to Chapter 4, Topic 4.3 B along with “ Annexure B”.
3. [***Med Safety***](https://play.google.com/store/apps/details?id=com.epidemico.webradr&hl=en&gl=US)[***Application***](https://apps.apple.com/kg/app/med-safety/id1439060917) ***(for HCPs and patients):*** Refer to Chapter 4, topic 4.3C along with “ Annexure C”.
4. [***CIOMS Form-I***](https://cioms.ch/cioms-i-form/) ***(for registration holders):*** Refer to Chapter 4, topic 4.3 D, “Annexure-D”.
5. ***E2B xml reporting (for registration holders):*** Refer to Chapter 4, topic 4.3E.
6. ***Telephones No: 051-9107413 and 9107299*** *and email address:* [*mateen.ath@gmail.com*](mailto:mateen.ath@gmail.com)

*Tool for assessment & signal detection.*

1. [***Naranjo Algorithm for Causality Assessment***](https://ascpt.onlinelibrary.wiley.com/doi/abs/10.1038/clpt.1981.154)***:*** Refer to Chapter 6 and topic 6.3.
2. [***WHO-UMC System for Standardised Case Causality Assessment***](https://who-umc.org/media/164200/who-umc-causality-assessment_new-logo.pdf)***:*** Refer to Chapter 6 and topic 6.4.
3. ***Bradford Hill Criteria for Causality Assessment of Case Series:*** Refer to Chapter 6 and topic 6.5
4. [***VigiLyze for Signal Detection***](https://who-umc.org/pv-products/vigilyze/)***:*** Refer to Chapter 10 and topic 10.2.4.

*Tool for data storage and coding.*

1. [***National Database in the Form of VigiFlow***](https://who-umc.org/pv-products/vigiflow/)***:*** Refer to Chapter 10 and topic 10.2.3
2. [***Medical Dictionary for Regulatory Activities***.](https://www.meddra.org/) Refer to Chapter 10 and topic 10.3
3. [***WHO-Drug***](https://who-umc.org/whodrug/whodrug-global/#:~:text=WHODrug%20Global%20is%20the%20international,terminology%20when%20coding%20concomitant%20medications.)***:*** Refer to Chapter 10 and topic 10.2.1

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| **CHAPTER 7** |

1. SIGNAL MANAGEMENT.

**7.1 Definition of Signal**

World Health Organization define a signal as “*reported information on a possible causal relationship between an adverse event and a drug or a therapeutic good, the relationship being unknown or incompletely documented previously. Usually, more than a single report is required to generate a signal, depending upon the seriousness of the event and the quality of the information. The publication of a signal usually implies the need for some kind of review or action”*

The more recent definition of a signal is given by the CIOMS Medical Sciences working group in its report of 2010 which is defined as under:

“*Information that arises from one or multiple sources (including observations and experiments), which suggests a new potentially causal association, or a new aspect of a known association, between an intervention and an event or set of related events, either adverse or beneficial, that is judged to be of sufficient likelihood to justify verificatory action”.*

**7.2 Responsibilities of NPC, DRAP.**

As per clause (iv) of sub-rule (1) of Rule 4 of Pharmacovigilance Rules, 2022 the NPC shall monitor the database to determine whether there are new risks and whether those risks impact the risk-benefit balance of drugs or therapeutic goods and also periodically evaluate the database for new signals and submit these signals to PRAEC under clause (viii) ) of sub-rule (1) of Rule 4 of [Pharmacovigilance Rules, 2022](https://www.dra.gov.pk/wp-content/uploads/2022/04/SRO-540I-2022-PV-Rules-2022.pdf). Likewise, as per clause (b) of sub-rule 3 of Rule 6 of Pharmacovigilance Rules, 2022, the Pharmacovigilance Officers at NPC shall perform the initial signal detection in groups or teams and accordingly validate these signals.

As per clause (a), sub-rule (1) of Rule 10 of [Pharmacovigilance Rules, 2022](https://www.dra.gov.pk/wp-content/uploads/2022/04/SRO-540I-2022-PV-Rules-2022.pdf), the PRAEC of the DRAP has the function to cover all aspects of risk management associated with the use of therapeutic goods, i.e. signal detection, assessment, risk minimization and communication related to risks of adverse drug reaction. The PRAEC also perform the initial analysis and prioritization of signals which are detected and validated by NPC. Similarly, as per other clauses of sub-rule (1) of Rule 10 of [Pharmacovigilance Rules, 2022](https://www.dra.gov.pk/wp-content/uploads/2022/04/SRO-540I-2022-PV-Rules-2022.pdf), the PRAEC will perform the benefit-risk assessment, evaluation of signals and subsequent recommendation of regulatory actions to the concerned Board/Committee or Divisions for the confirmed evaluated signals.

**7.3 Signal Management Process**

A set of activities performed to determine whether, based on an examination of individual case safety reports (ICSRs), aggregated data from active surveillance systems or studies, scientific literature information or other data sources, there are new risks associated with an active substance or a therapeutic good or whether known risks have changed, as well as any related recommendations, decisions, communications and tracking.

The signal management process concerns all stakeholders involved, but, more specifically registration holders, PPCs and NPC, DRAP. Whereas the ADRs database will be a major source of pharmacovigilance information, the signal management process covers signals arising from any source, only signals related to an adverse reaction shall be considered.

**7.4 Signal Management Process**

Signals detected through any sources should be handled according to NPC’s own signal management process, taking into account the general principles outlined below. The below-mentioned steps are undertaken jointly or individually by the pharmacovigilance officers, signal review groups, or the PRAEC. The signal management process covers all steps from detecting signals to recommending action(s) as follows:

*7.4.1 Signal Detection*

The process of looking for and/or identifying signals using data from any source. Signal detection may involve a review of ICSRs, statistical analyses, or a combination of both, depending on the size of the data set. When it is not relevant or feasible to assess each case (e.g. signals detected from published studies, healthcare record data), an assessment of aggregated data should be considered.

Signal detection can be of two types: hypothesis-driven signal detection (qualitative method) wherein an assessor proposes either the new causal relationship between drug and event or a new aspect of a known relationship; and Data mining-data-driven signal detection (quantitive method), wherein a signal is either automatically or manually found in a large database using statistical tools. Signals are triggered by the following:

* ADR reported is un-expected;
* Unusual aspects of expected ADRs;
* Fatal outcome or life-threatening course;
* Specific ADRs: SJS, TEN, Agranulocytosis; and
* Cluster.

Various methods have been used to detect signals using spontaneous reporting data. Based on different statistical methodologies such as Bayesian or Frequentist approach, the basic concept behind these methods is the measurement of disproportionality that determines to what extent the number of observed cases differs from the number of expected cases. When all drugs are considered together, large ADR databases tend to have fairly stable proportions of particular reactions over time. That proportion is used as a baseline for comparison to determine what would be expected if there was no signal

In the BCPNN methodology, computation of the information component (IC) is based on prior and posterior probabilities. According to WHO-UMC, the IC measures the disproportionality in the reporting of a drug-ADR combination in an ICSR database, relative to the reporting expected based on the overall reporting of the drug and the ADR. Positive IC values indicate higher reporting than expected. However, a review of signals generated with this methodology must be analysed by clinicians and drug safety experts before any conclusion is made. Likewise, reporting odds ratio (ROR) and proportional reporting ratio (PRR) are methods of disproportionality and are available in the VigiLyze database. Each method used for signal detection has its advantages and disadvantages, and no one method can be considered the gold standard.

*7.4.2 Signal Validation:*

The process of evaluating the data supporting the detected signal in order to verify that the available documentation contains sufficient evidence demonstrating the existence of a new potentially causal association, or a new aspect of a known association, and therefore justifies further analysis of the signal. This evaluation should take into account the strength of the evidence, the clinical relevance/context and the previous awareness of the association. A signal for which the signal validation process has verified that the available documentation contains sufficient evidence demonstrating the existence of a new potentially causal association, or a new aspect of a known association, and therefore justifies further analysis is called a validated signal. Sometimes, the signal validation process led to the conclusion that the available documentation at the point in time does not contain sufficient evidence demonstrating the existence of a new potentially causal association, or a new aspect of a known association, and that therefore further analysis of the signal is not warranted, that is called non-validated signal.

When a new signal is detected, first it is validated in order to verify that the available data support the new causal relationship. It is then followed by a complete assessment of the signal. In case of spontaneous adverse drug reaction reports it is important to have basic information of the following before going into signal detection and making a decision.

* Information about the Drug (Mechanism of Action, its ADRs profile, Pharmacokinetics, Pharmacodynamics, indication, dosage, ATC group, start date, stop date, route of Administration, Re-challenge, de-challenge, concomitant medication)
* The ADR (mechanism, risk factor, System Organ Class group, outcome, onset date, recovery date);
* Information about Patient (s) ( Age, Sex, current and past medical condition, genetics, pregnancy, lifestyle factors, allergy, previous major illness);
* History of the registration of drugs/classes across the globe;
* Case series data in case of case series (demographic, pattern, age, re-challenge, de-challenge);
* Determining the strength of association, contributing factors and performing preventability method;
* Analysis of data from Risk Management Plans and PBRER along with Information on causal relationships from literature/ studies;
* Root cause analysis through Ishikawa Diagram, and assessment of similar data in global databases and other countries' databases; and performing disproportionality analysis.
* Information from Clinical Trials;
* Actions taken if any by other regulatory authorities.

*7.4.3 Signal Prioritization*

The process, continuously performed throughout signal management, aims to identify those signals suggesting risks with potential important patients or public health impact or which may significantly affect the risk-benefit balance of the therapeutic good and thus require urgent attention and management without delay. In some circumstances, signals that could cause media attention and/or public concerns (e.g. adverse events following mass immunisation) may deserve special attention. The timeframe for further management of the signal will depend on the prioritisation.

*7.4.4 Signal Assessment*

The process of further evaluating a validated signal taking into account all available evidence, to determine whether there are new risks causally associated with the active substance or drugs or therapeutic good or whether known risks have changed. This review may include nonclinical and clinical data and should be as comprehensive as possible regarding the sources of information. The process is undertaken by the PRAEC of the DRAP.

*7.4.5 Recommendation for Action*

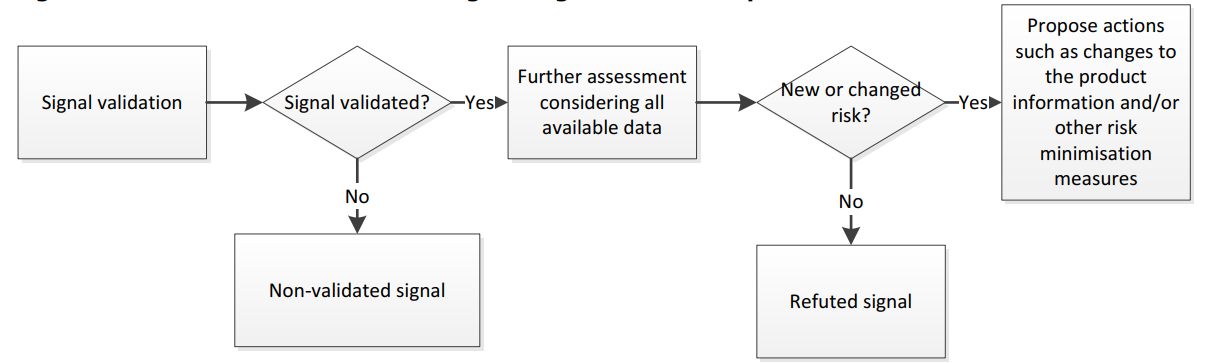
Theeffect of the newly identified risks shall be evaluated on the benefit-risk ratio of the therapeutic goods and subsequent risk minimization actions shall be initiated by PRAEC, NPC. Based on benefit-risk balance, alerts are generated from the assessed signals. Under clauses (e) and (g) of sub-rule (1) of Rule 10 of Pharmacovigilance Rules, the PRAEC shall recommend to the concerned Board, Committee or Division for variation, suspension, revocation, market withdrawal, change in safety specification or any other action which it considers appropriate.

*7.4.6 Exchange of Information:*

NPC-DRAP, PPCs and registration holders accordingly communicate among themselves and with healthcare professionals, media and patients etc. about the newly detected signals.

**7.5 Signal Review Group**

The signal review group at NPC perform the process of signal detection and validation. This group meets on monthly basis or when required and performs the signal detection either through the qualitative or quantitative method. It may search the database through VigiLyze for any rise in IC value (data mining driven signals or quantitative method), or if any new information of possible causal relationship has been found (hypothesis-driven signal or qualitative method). The signal is further evaluated by finding information on the possible causal relationship through the above-mentioned steps. If a signal poses a serious threat to public health it is prioritised. The case is then presented in the forthcoming meeting of PRAEC, which after deliberation and final assessment either refutes the signal or confirm it with the necessary recommendation in the form of regulatory actions or risk minimization measures.



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| **CHAPTER 8** |

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1. SAFETY COMMUNICATIONS & RISK MINIMIZATION MEASURES

**8.1** **Safety communication**

The safety communication module guides NPC, DRAP on how to communicate and coordinate safety information. Communicating safety information to patients and healthcare professionals is a public health responsibility and is essential for achieving the objectives of pharmacovigilance in terms of promoting the rational, safe and effective use of medicines, preventing harm from adverse reactions, and minimising risks and contributing to the protection of patients and public health.

Safety communication is a broad term covering different types of information on medicines, including statutory information as contained in the prescribing information (i.e. the summary of product characteristics (SmPC) or safety specification, package leaflet (PL) and the labelling of the packaging.

**8.2 Content of safety communication.**

Contents include important new information; reason for initiating safety communication; any recommendations to healthcare professionals and patients; information on any proposed change to the product information (e.g. the summary of product characteristics (SmPC) or package leaflet (PL); additional information about the use of the therapeutic good; a list of literature references; and a reminder about reporting ADRs as per guidelines.

Good communication is the one that is issued timely; targets the right audience; use appropriate channels; provides essential and useful information; uses appropriate language, and is truthful. Therefore, it contributes to risk minimization; helps HCPs to make wise decisions in their choice of therapeutics; foster trust in Regulatory Authorities, Provincial Centres and Registration holders.

**8.3 Responisbilties of NPC, DRAP.**

As per clause (xi), sub-rule (1) of Rule 4 of [Pharmacovigilance Rules, 2022](https://www.dra.gov.pk/wp-content/uploads/2022/04/SRO-540I-2022-PV-Rules-2022.pdf), the function of NPC is to ensure that the public is given important information on pharmacovigilance concerns and risks relating to the use of therapeutic goods in a timely manner through one of the following modes i.e. therapeutic goods safety alerts, healthcare advisory or newsletters on a website and through other means of publicly available information as necessary.

Likewise, as per the relevant clauses of sub-rule 3 of Rule 6 of the [Pharmacovigilance Rules, 2022](https://www.dra.gov.pk/wp-content/uploads/2022/04/SRO-540I-2022-PV-Rules-2022.pdf), the responsibilities of pharmacovigilance officers at NPC include processing of therapeutic goods safety alerts, communication and coordination with pharmacovigilance stakeholders and communication of risk minimization measures.

Clause (b), sub-rule (1) of Rule 10 of [Pharmacovigilance Rules, 2022](https://www.dra.gov.pk/wp-content/uploads/2022/04/SRO-540I-2022-PV-Rules-2022.pdf) states that on the basis of concerns resulting from the evaluation of data from pharmacovigilance activities, PRAEC may recommend to NPC to inform pharmacovigilance stakeholders through available means, where it considers necessary that a new contraindication, a reduction in the recommended dose or a restriction to the indication of therapeutic goods etc. is necessary.

Communication with WHO-UMC and WHO headquarters will be managed by NPC-DRAP. The NPC-DRAP is responsible to publish/ communicate any findings from the National database to the media; whereas, other stakeholders are required to get prior approval from NPC-DRAP to publish or communicate any data of information originating from the Pharmacovigilance programme of Pakistan.

**8.4 Target audiences**

The primary target audiences for safety communication issued by NPC should be patients and healthcare professionals who use (i.e. prescribe, handle, dispense, administer or take) therapeutic goods.

As primary target audiences, **healthcare professionals** play an essential role in ensuring that therapeutic goods are used as effectively and safely as possible. Effective safety communication enables them to take adequate actions to minimise risks and to give clear and useful information to their patients. This ultimately promotes patient safety and confidence in the regulatory system. Both healthcare professionals in clinical practice and those involved in clinical trials should be provided with appropriate information on any safety concerns at the same time.

**Patients, consumers and healthcare professional organisations** can play a role as multipliers as they can disseminate important safety information to target audiences.

**The media** is also a target audience for safety communication. The capacity of the media to reach out to patients, healthcare professionals and the general public is a critical element for amplifying new and important information on therapeutic goods. The way safety information is communicated through the media will influence the public perception and it is therefore important that the media receives safety information directly from the DRAP in addition to the information they receive from other sources.

**8.5 Means of safety communication (Risk communication Plan of NPC)**

Following are some of the means adopted for safety communication as a part of the Risk Communication plan:

*8.5.1 Direct healthcare professional’s communication (DHPC):*

A direct healthcare professional communication (DHPC) is a communication intervention by which important safety information is delivered directly to individual healthcare professionals by a registration holder or NPC, to inform them of the need to take certain actions or adapt their practices in relation to a drug. Dear healthcare professional letter is a form of direct healthcare professional communication. DRAP may issue safety communications targeting healthcare professionals directly. These may be published on the website of the DRAP. These communications often complement other means for communicating a safety concern (e.g. a DHPC) and are issued around the same time. They contain the DRAP recommendations and advice for risk minimisation for healthcare professionals and provide relevant background information.

*8.5.2 Documents in lay language:*

Communication material in lay language (e.g. using a questions & answers format) helps patients and the general public to understand the scientific evidence and regulatory actions relating to a safety concern. It can also be an additional tool that healthcare professionals can use in their communication with patients. Lay language documents of the registration holders should contain the NPC’s recommendations and advice for risk minimisation for patients and should be accompanied by relevant background information.

*8.5.3 Press communication:*

[Press communication](https://www.dra.gov.pk/category/news_updates/press_releases/) includes press releases and press briefings which are primarily intended for journalists. The public relations officer nominated by DRAP is the only person authorized to engage with the media. DRAP may send press releases directly to journalists in addition to publishing them on DRAP’s website. This ensures that journalists, in addition to obtaining information from other sources, receive information that is consistent with the DRAP’s scientific assessment. Interaction with the media is an important way to reach out to a wider audience as well as to build trust in the regulatory system. Press releases may also be prepared and published by registration holders. Their press releases should refer to the regulatory action taken by the DRAP. Relevant ongoing reviews should be mentioned in any communication by the registration holders.

*8.5.4 Website:*

A website is a key tool for members of the public (including patients and healthcare professionals) and other stakeholders actively searching the internet for specific information on therapeutic goods. NPC-DRAP as well as registration holders should ensure that important safety information published on websites under their control is easily accessible and understandable by the public. Information on websites should be kept up-to-date, with any information that is out-of-date marked as such or removed. DRAP has allocated a dedicated portion of its [website](https://www.dra.gov.pk/) for safety that contains necessary information related to safety alerts, reporting and the basics of the pharmacovigilance system.

*8.5.5 Social media and other online communications*

Online safety information may also be disseminated via social media platforms such as Facebook, Twitter and LinkedIn and other web tools. When using newer, more rapid communication channels, special attention should be paid to ensure that the accuracy of the information released is not compromised

*8.5.6 Therapeutic good safety alert*

When a new safety concern is detected, it is promptly issued in the form of therapeutic goods safety alert by NPC, DRAP. The [therapeutic good safety alerts](https://www.dra.gov.pk/category/safety_info/safety_communication/safety_updates/) are communicated and [uploaded on the DRAP website](https://www.dra.gov.pk/safety-information/safety-reporting/med-vigilance-system/) or sometimes through social media as the public safety information for healthcare professionals, patients and registration holders. NPC may also communicate through email or other web-based announcements with the registration holders when a signal is detected.

*8.5.7 Newsletter:*

Bulletins and newsletters provide at regular intervals information about therapeutic good and their safety and effectiveness. These tools may serve as reminders of previous communications. NPC can reach a large audience with these tools by using web-based and other available means. Through newsletter findings and regulatory status of medicines is communicated within Pakistan as well as globally. The newsletter is for everyone concerned with the issues of PV and provides practical information and advice on drug and therapeutic goods’ safety and information about emerging safety issues.

*8.5.8 Inter and Intra country communication:*

NPC-DRAP shall inform the provincial pharmacovigilance centres in a timely manner about the regulatory actions taken at the level of the National level with regard to the new safety concern. DRAP may also inform regional bodies and regulatory authorities of other states about the newly detected safety concerns. Likewise, other regulatory authorities and regional and international bodies such as WHO and UMC also share new safety concerns with DRAP.

*8.5.9 Advisories:*

NPC, DRAP and other Divisions of the Drug Regulatory Authority of Pakistan also prepare advisories for different stakeholders about the safety, quality and availability of therapeutic goods, which after approval are disseminated through different means to pharmacovigilance stakeholders.

*8.5.10 Responding to enquiries from the Public:*

DRAP and registration holders should have systems in place for responding to enquiries about therapeutic goods from individual members of the public. In Pakistan, there is the Pakistan Citizen Portal mobile application where the public can complain about public offices on any matter of their daily life including matters related to therapeutic goods. Responses should take into account the information which is in the public domain and should include the relevant recommendations to patients and healthcare professionals issued by DRAP. Where questions relate to individual treatment advice, the patient should be advised to contact a healthcare professional

**8.6** **Function of PRAEC regarding the assessment of risks and regulatory action thereof.**

The PRAEC as per clause (a) of sub-rule (1) of Rule 10 of Pharmacovigilance Rules, 2022 performs all aspects of risk management such as signal detection, assessment, risk minimization and communication related to risks of adverse drug reaction.

As per clause (e) of sub-rule (1) of Rule 10 of [Pharmacovigilance Rules, 2022](https://www.dra.gov.pk/wp-content/uploads/2022/04/SRO-540I-2022-PV-Rules-2022.pdf), if it is found out on the basis of assessment and evaluation of the database or due to detection of new signals that the risks of therapeutic goods outweigh its benefits, the PRAEC may recommend a regulatory or necessary remedial action to the concerned Board, Committee or Division for variation, suspension, revocation, market withdrawal, change in safety specification or any other action which it considers appropriate.

Similarly, as per clause (f) of sub-rule (1) of Rule 10 of [Pharmacovigilance Rules, 2022](https://www.dra.gov.pk/wp-content/uploads/2022/04/SRO-540I-2022-PV-Rules-2022.pdf), based on the evaluation of data the PRAEC could recommend to the Registration Board to impose PASS or PAES studies on registration holders.

Similarly, as per clause (g) of sub-rule (1) of Rule 10 of [Pharmacovigilance Rules, 2022](https://www.dra.gov.pk/wp-content/uploads/2022/04/SRO-540I-2022-PV-Rules-2022.pdf), the PRAEC may recommend a regulatory action to the Concerned Board, Committee or Division, which may include suspension of licence, revocation and cancellation of registration, market withdrawal, change in label or safety specification or any other action which it considers appropriate based on assessment and evaluation of PBRER, RMP and final report of PASS or or report of the rapporteur.

**8.7 Risk minimization measures**

Risk minimisation measures are interventions intended to prevent or reduce the occurrence of adverse reactions associated with the exposure to a drug or therapeutic good, or to reduce their severity or impact on the patient. Planning and implementing risk minimisation measures and assessing their effectiveness are key elements of risk management.

Risk minimisation measures aim to optimise the safe and effective use of a therapeutic good throughout its life cycle. The risk-benefit balance of a therapeutic good can be improved by reducing the burden of adverse reactions or by optimising benefit, through targeted patient selection and/or exclusion and through treatment management (e.g. specific dosing regimen, relevant testing, and patient follow-up). Risk minimisation measures should therefore guide the optimal use of therapeutic goods in clinical practice with the goal of supporting the provision of the right therapeutic good, at the right dose, at the right time, to the right patient and with the right information and monitoring.

**8.8 Routine and additional risk minimization measures.**

Risk minimisation measures may consist of routine risk minimisation or additional risk minimisation measures.

Routine risk minimisation applies to all drugs and involves the use of the following tools

1. The summary of product characteristics/ prescribing information;
2. The labelling (e.g. on inner and outer cartons);
3. The package leaflet;
4. The pack size(s);
5. The legal status of the product.
   * + - Restricted medical prescription
       - Special medical prescription

Safety concerns of a medicinal product are in normal conditions adequately addressed by routine risk minimisation measures. In some exceptional cases, however, routine risk minimisation measures will not be sufficient for some risks and therefore additional risk minimisation measures will be necessary to manage the risk and/or improve the risk-benefit balance of a medicinal product. When additional risk minimisation activities are needed, safety concerns are to be prioritised in terms of frequency, seriousness, severity, impact on public health and preventability. Likewise, careful consideration is then to be given to whether the goal/aim can be reached with routine minimisation activities, and, if not considered sufficient, which additional minimisation measure(s) is (are) will be the most appropriate. Additional risk minimisation activities/measures should only be introduced when they are deemed to be essential for the safe and effective use of the medicinal product and should be developed and provided by suitably qualified people.

Additional risk minimisation measures that may be considered in addition to the routine measures include the following:

1. Educational programmes
   * + - For healthcare professionals
       - For patients;
       - Patient alert cards;
2. Controlled access programmes; and
3. Other risk minimisation measures
   * + - Controlled distribution system
       - Pregnancy prevention programme
       - Direct Healthcare Professional Communication (DHPC)

Further details regarding routine and additional risk minimization measures are available in [DRAP Guidelines on Good Pharmacovigilance Practices for Registration Holders.](https://www.dra.gov.pk/wp-content/uploads/2022/04/Good-Pharmacovigilance-Guidelines-for-Registration-Holders.pdf)

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| **CHAPTER-9** |

1. TRAINING, CAPACITY BUILDING AND AWARENESS CAMPAIGN.

**9.1 Responsbilities as per Pharmacovigilance Rules, 2022.**

*9.1.1 The Function of NPC as per* [*Pharmacovigilance Rules, 2022*](https://www.dra.gov.pk/wp-content/uploads/2022/04/SRO-540I-2022-PV-Rules-2022.pdf)*.*

As per clause (ix) of sub-rule (1) of Rule 4 of the said rules, the NPC should take appropriate measures to encourage PPCs, PHPs, registration holders’ patients and healthcare professionals to report ADRs and AEs to the NPC.

As per clause (x) of sub-rule (1) of Rule 4 of the said rules, the NPC should facilitate patient and healthcare professional reporting through the provision of alternative reporting formats in addition to the hard format of reporting forms.

Likewise, as per clause (xiii) of sub-rule (1) of Rule 4 of the said rules, the NPC should arrange training sessions for POs of PPCs and PHPs for proper reporting of ADRs and AEs through the National database.

Similarly, as per clause (xv) of sub-rule (1) of Rule 4 of the said rules, the NPC should take necessary measures for training or capacity building of the POs of NPC regarding data collection, causality assessment, signal detection and risk management etc.

*9.1.2 The Function of provincial and hospital centres as per rules.*

As per clause (h) of sub-rule (4) of Rule 5 of the [Pharmacovigilance Rules, 2022](https://www.dra.gov.pk/wp-content/uploads/2022/04/SRO-540I-2022-PV-Rules-2022.pdf), the provincial pharmacovigilance centres (PPCs) should arrange awareness sessions, campaigns or take other necessary measures to sensitize healthcare professionals and patients to promote spontaneous reporting culture in the province and administrative territory.

As per clause (i) of sub-rule (4) of Rule 5 of the said rules, the PPCs should arrange pharmacovigilance training for public sector hospitals of the province and coordinate for their proper functioning.

Similarly, as per sub-rule (3) of Rule 8 of [Pharmacovigilance Rules, 2022](https://www.dra.gov.pk/wp-content/uploads/2022/04/SRO-540I-2022-PV-Rules-2022.pdf), the Pharmacovigilance Committee of the hospital shall develop spontaneous reporting trends and culture in the hospitals by sensitizing health care professionals, medical students and patients.

**9.2 Training and Capacity Building.**

National Pharmacovigilance Centre (NPC), Division of Pharmacy Services, at first, conduct necessary pieces of training for pharmacovigilance officers working in NPC on data collection, causality assessment, signal detection and risk management. NPC also identify other key areas where training is required at the National level. To this end, DRAP either invite international trainers for the purpose of training in Pakistan or send their pharmacovigilance officers abroad for participation in international training/courses. In this regard, the NPC develop a pharmacovigilance training plan and update it at least once a year and keep a record of staff training. During the recent focus on the virtual era of communication, many of the training sessions for pharmacovigilance officers of NPC were arranged virtually.

The pharmacovigilance officers of the NPC once trained provide further training to stakeholders such as provincial pharmacovigilance centres (PPCs), public health programmes (PHPs), healthcare professionals and registration holders. The training provided to provincial pharmacovigilance centres and public health programmes is focused on the collection, validation and data entry of adverse events/ reactions in the VigiFlow database. In addition, NPC also coordinates with PPCs and PHPs for the establishment of their pharmacovigilance centres. To this end, DRAP arranges training sessions at DRAP headquarters, Islamabad, wherein Pharmacovigilance Officers (POs)/ Focal Persons from PPCs, and PHPs are trained on different aspects of pharmacovigilance such as pharmacovigilance centres establishment, data collection, and data entry etc. Sometimes, the NPC-DRAP also arranges training sessions for registration holders on specific guidelines/directives etc, wherein necessary training is provided on pharmacovigilance system establishment in line with Good Pharmacovigilance Practices guidelines.

The NPC-DRAP also arrange different workshops, seminars, symposium, conferences and meetings at the National level, wherein Pharmacovigilance Officers of the NPC, PPCs, and PHPs along with other stakeholders such as registration holders, healthcare professionals and people from academia are invited for sharing of knowledge and learning from other experiences.

PPCs also arrange training sessions for Pharmacovigilance Officers, hospitals and healthcare professionals of the provinces on the identification, assessment and reporting of ADR and AEs. Officers of NPC also participate in these training which are provided at the provincial level. In addition, PPCs also utilize the expertise of potential hospitals, and with their collaboration conduct training of other hospitals.

PHPs are mostly well funded by international donors, therefore, they can either invite international trainers to conduct training of their Pharmacovigilance Officers in Pakistan or send their Pharmacovigilance Officers/Focal Persons abroad for participation in international training. However, necessary training/guidance related to VigiFlow data entry and data collection is provided by NPC-DRAP. Pharmacovigilance officers of DRAP also participate in training sessions arranged by PHPs in Pakistan.

Registration holders also properly train their qualified persons at the time of appointment on different pharmacovigilance activities. In addition, healthcare professionals should also be trained as a part of additional risk minimization activities. An awareness campaign for healthcare professionals and patients should also be launched by registration holders.

**9.3 Awareness Campaign**:

The NPC and PPCs are responsible for raising awareness among healthcare professionals, patients and distributors. Both NPC and PPCs should resort to different means of an awareness campaign in order to build a positive reporting culture in the country.

On [World Patient Safety Day](https://www.who.int/campaigns/world-patient-safety-day), the 17th of September each year, awareness campaigns for healthcare professionals and the public is launched by NPC and PPC. Different means of the awareness campaign for healthcare professionals and patients are adopted. Academia, public health programmes, hospitals and registration holders also play their part in an awareness campaign on world patient safety day.

The main international campaign that is held annually through social media is [MedSafety Week](https://who-umc.org/medsafetyweek/) collaborated by Uppsala Monitoring Centre. National Pharmacovigilance Centres, regulatory bodies and relevant stakeholders participate through their national centres in this campaign through social media to raise awareness and encourage reporting of side effects and adverse events.

Routine awareness among healthcare professionals can be raised through meetings, symposiums, face to face training. Pamphlets and posters that encourage reporting are also to be circulated in the hospitals to sensitize the healthcare professionals. Those healthcare professionals who report more frequently are appreciated either through a letter of appreciation or by awarding a shield. Regular feedback to healthcare professionals is also one of the means to encourage them to report ADRs. The NPC and PPCs should also run an awareness campaign for healthcare professionals through print and electronic media, in the form of press-note in newspapers highlighting the importance of reporting or in the form of short documentaries/videos in electronic media.

Healthcare professionals in hospitals can play a crucial role to increase awareness among patients. The Nurse, Pharmacist, and Doctor shall properly counsel their patients about the risk of medicines and should encourage patients to consult them in case they experience any untoward event. NPC and PPCs should launch social mobilization and public awareness campaigns both in print and electronic media. Circulation of the pamphlets at times of public gathering is another effective way to increase awareness among the public. In addition, awareness among the general public can also be raised through posters, billboards or educational campaigns. Coordination shall also be made with the civil society of Pakistan to arrange marathons, walks or rallies to raise awareness among the general public on world patient safety day.

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| **CHAPTER 10** |

10. COLLABORATION WITH INTERNATIONAL STAKEHOLDERS.

**10.1 World Health Organization**

The World Health Organization (WHO) is the custodian of the World Health Organization Programme for International Drug Monitoring (WHO-PIDM) which was started in 1968 in the aftermath of the thalidomide tragedy. Membership in this programme is only provided to WHO members countries. Uppsala Monitoring Centre (UMC), Sweden is responsible to provide operational support to WHO-PIDM, whereas, WHO retained full responsibilities for the policy, coordination, and dissemination of information. The WHO Essential Medicines and Health Products (EMP) department works with countries to promote affordable access to quality, safe and effective medicines, vaccines, diagnostics and other medical devices. Under the EMP, the [Safety and Vigilance Section](https://www.who.int/teams/regulation-prequalification/regulation-and-safety/pharmacovigilance) is responsible to increase knowledge of real-life adverse events and coordinates actions taken against adverse events, mitigate risks and protect against substandard/falsified products. Work areas of Safety and Vigilance are medicine safety, vaccine safety and substandard and falsified medicines. The WHO arrange an annual meeting of representatives of National pharmacovigilance centres, issues drug safety alerts among the National centres, and convene the meeting of the Advisory Committee on Safety of Medicinal Products (ACSoMP). The WHO also issue pharmaceutical newsletters, wherein new information on the safety and efficacy of medicines, new signals detected and regulatory actions taken by countries are shared and published. The WHO has also issued guidelines on different aspects of pharmacovigilance. In Pakistan, NPC-DRAP is responsible to coordinate with WHO on the matter of Pharmacovigilance. There are different collaborating centres of WHO, that are also contributing to pharmacovigilance. Uppsala Monitoring Centre (UMC), Sweden is a WHO collaborating centre that is responsible to the lead operations, acting as a technical partner, database management, analysis, communication, research and training. WHO Collaborating Centre (WHO-CC) in Oslo, Norway is responsible for ATC/ DDD training, whereas, WHO-CC Morocco supporting in medication errors, training, country support (Francophone, Arabic), and convergence of pharmacovigilance systems. The last one is WHO CC Lab, in the Netherlands working on pharmacovigilance in education and patient reporting.

**10.2 Uppsala Monitoring Centre (UMC)**

The [Uppsala Monitoring Centre (UMC](https://who-umc.org/whodrug/whodrug-global/)) is an independent, non-profit foundation and a centre for international service and scientific research that is dedicated to promoting safer use of medicines for patients everywhere, using the science of pharmacovigilance to explore and understand the risks and benefits of medicines. UMC was established in Uppsala, Sweden in 1978 as the World Health Organization (WHO) Collaborating Centre for International Drug Monitoring. The UMC operates the technical and scientific aspects of the WHO’s worldwide pharmacovigilance network. It provides scientific leadership and operational support to the [WHO Programme for International Drug Monitoring (WHO-PIDM).](https://who-umc.org/about-the-who-programme-for-international-drug-monitoring/about-the-who-pidm/#:~:text=The%20WHO%20Programme%20for%20International%20Drug%20Monitoring%20(WHO%20PIDM)%20is,99%25%20of%20the%20world's%20population.) Its main areas of work are scientific development (*thinking*), provision of technology and support tools (*tools*), and teaching, training and advocacy (*teaching*). It is the custodian of tools such as VigiBase (global database), WHO-Drug, VigiFlow (National database), and VigiLyze. A National centre needs to contact WHO-UMC to get access to VigiBase. Further, UMC also provides VigiFlow, VigiLyze and WHO-Drug subscriptions to National Centres after an agreement between the two parties. The UMC also detects signals in VigiBase, which are at first shared with National centres and subsequently are published in the WHO pharmaceutical newsletter. UMC conducts annual pharmacovigilance training courses at Uppsala, Sweden and also conducts some pharmacovigilance courses in collaboration with pharmacovigilance partners in other parts of the world. In addition, UMC also provides specific training courses on the request of National Centres. UMC also have distance learning training programmes where free online training courses are provided. The National Centre of the country is responsible to coordinate with WHO-UMC for the provision of VigiFlow, VigiLyze and WHO-Drug. The tools of the WHO-UMC are further elaborated as under:

*10.2.1 WHO-Drug Dictionary.*

The world’s most comprehensive dictionary enables the grouping of reported drugs with: the same active substance(s); same active moiety (ies); and same Anatomical Therapeutic Pharmacological Chemical (ATC) classification. [WHO-Drug](https://who-umc.org/whodrug/whodrug-global/) is used by Regulatory Authorities, Pharmaceutical Companies, Clinical Research Organizations, PV centres and the UMC. WHO-Drug data covers both conventional medicines and herbal remedies. The conventional medicines include prescription-only products, over-the-counter (OTC) and pharmacist-dispensed preparations, as well as biotech and blood products, diagnostic substances and contrast medication. The WHO-Drug has more than 500 000 unique drug names and more than three million medicinal products from 150 countries. The National Centre has to sign an agreement with WHO-UMC to use WHO-Drug. The drugs in the VigiFlow are coded through WHO-Drug while entering the data into VigiFlow.

*10.2.2 VigiBase*

[VigiBase](https://who-umc.org/vigibase/) is the WHO global ICSR database and consists of reports of adverse reactions (individual case safety reports) submitted by member countries since 1968. The VigiBase data resource is the largest and most comprehensive in the world and it is developed and maintained by the UMC on behalf of WHO since 1978. At present, 152 countries are contributing to VigiBase. VigiBase includes linked databases (WHO-ART/MedDRA, WHO ICD, and WHO-DD) that contain medical and drug classifications. It is a computerized PV system in which information is  
recorded in a structured, hierarchical form to allow for easy and flexible data retrieval and analysis. Its purpose is to provide evidence from which potential medicine safety hazards may be detected and communicated. As of 2022, VigiBase has over 30 million anonymized reports of suspected adverse effects of medicines (individual case safety reports) suffered by patients.

*10.2.3 VigiFlow*

A web-based ICSR data management system that is available to the National pharmacovigilance centres of the member countries of the WHO Programme for International Drug Monitoring. [VigiFlow](https://who-umc.org/pv-products/vigiflow/#:~:text=VigiFlow%20is%20a%20web%2Dbased,triage%20and%20assessment%20of%20cases.) is compliant with the international ICH E2B standard and is maintained by Uppsala Monitoring Centre in Uppsala, Sweden. Since it is a web-based system, therefore, no local installations, back-ups or maintenance are required, except internet connection.VigiFlow enables to: collect ADRs and AEFIs; structure and evaluate these; and accordingly share these with other stakeholders. It is equipped with international standards such as ICH-E2B and terminologies such as MedDRA and WHO-Drug. ADRs can be either manually entered by using these terminologies or can be uploaded via E2B upload. It is also equipped with e-reporting wherein healthcare professionals and patients can directly report to National Centre. The data entered has a complete record in the form of audit and traceability. At the National pharmacovigilance centre, the entered ADRs are saved and after assessment are transferred to Vigibase via one click. The VigiFlow captures results from three causality assessment methods: WHO-UMC causality; Naranjo Algorithm; and WHO-AEFI. The new VigiFlow is focused more on decentralization by giving more autonomy to National centres. There are three level hierarchies in the new VigiFlow i.e. National, regional/provincial and sub-regional (hospital or divisional level). Furthermore, ADRs can also be assigned by National centres to regional centres.

*10.2.4 VigiLyze.*

[VigiLyze](https://who-umc.org/pv-products/vigilyze/) is a powerful search and analysis tool that provides access to more than 30 million ICSRs in VigiBase, submitted by over 152 countries. VigiLyze includes data on allopathic medicines, traditional medicines (herbals), as well as biological medicines, including vaccines. Results from VigiLyze are generated instantly in tabular and graphical formats. VigiLyze is available to PV National centres in all member countries of the WHO Programme for International Drug Monitoring. It is web-based, easily assessable and user-friendly and it can be accessed only through secure logins. VigiLyze can provide a global, regional or National view of the suspected adverse effects of a medicine. It is equipped with terminologies such as MedDRA and WHO-Drug which make the search standardized in VigiLyze. The new VigiLyze provides two views i.e. qualitative view and a quantitative view. In a qualitative view, the ICSRs can be viewed in tabular and chart form, filtered by country, region, gender, age etc., and these ICSRs can be exported to an excel sheet and further searched by applying different filters. Whereas, the Quantitative view is equipped with data mining tools such as Information Component (IC) and IC 0.25, that measure the disproportionality of the Drug-ADR combination in VigiBase. It helps in signal detection by applying powerful filters that enable the assessor to view the Drug-ADR combination in different countries and by going higher up in the hierarchy of MedDRA and WHO-Drug to increase the span of search.

**10.3 Medical Dictionary for Regulatory Activities (MedDRA).**

[MedDRA](https://www.meddra.org/) is not a dictionary but rather a clinically-validated international medical terminology used by regulatory authorities and the regulatory biopharmaceutical industry through the entire regulatory process, from pre-marketing to post-marketing, and for data entry, retrieval, evolution, and presentation. MedDRA was developed under the auspices of the International Council for Harmonization of Technical Requirements for Pharmaceuticals for Human Use (ICH). The activities of the MedDRA Maintenance and Support Services Organization (MSSO) are overseen by an ICH MedDRA Management Committee. Since ADRs and other clinical terms are coded into standardized terms while entering the data into VigiFlow, therefore, the license of MedDRA-MSSO is obtained by the National Pharmacovigilance Centre of the country. All the terms are divided into 27 System Organ Class (SOC); which are further sub-divided into 337 High-Level Group Term (HLGT); 1738 High-Level Term (HLT); 25,412 Preferred Term (PT); and 85,885 Lowest Level Term (LLT). In addition, there are 104 Standardized MedDRA Queries (SMQs) constructed at the level of Preferred Terms level, wherein terms from one or more MedDRA SOCs related to medical condition or area of interest are grouped together to help in signal detection and other screening purpose. More information about MedDRA and online training can be accessed through the [MedDRA website.](https://www.meddra.org/)

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| **CHAPTER 11** |

11. PHARMACOVIGILANCE INDICATORS FOR ASSESSMENT OF PHARMACOVIGILANCE SYSTEM.

**11.1** **Pharmacovigilance Indicators**

Pharmacovigilance indicators are measures of inputs, processes, outputs, outcomes, and impacts of development projects, programmes or policies related to health systems and services. They provide information for measuring how well a pharmacovigilance programme is achieving its objectives. These indicators measure the existence and performance of key pharma­covigilance structures and processes and be able to identify the strengths and weaknesses, as well as revealing the achievements, growth or lack of growth of the pharmacovigilance systems. They also measure the degree of attainment of set strategic objectives. The main objective of the pharmacovigilance indicators is to provide measures that will enable the assessment of the status of pharmacovigilance, the activities and their impact, globally at all levels of the healthcare system, with a view to ensuring patient safety.

The indicators are expected to give a panoramic view of the pharmacovigilance landscape. Some of the indices may be measured annually or more frequently. However, for indices requiring epidemiological studies, surveys, and/or research which is likely to be cost-intensive (both financial cost and personnel time), measurements may be less frequent, in some instances every 5 years. This is especially true for indicators that measure the outcome or impact of various pharmacovigilance activities, which often require consid­erable resources and expertise.

**11.2 Classification (Types) of Pharmacovigilance Indicators.**

The pharmacovigilance indicators are classified into the following three groups:

*11.2.1 Structural indicators:* The structural indicators assess the existence of key pharmacovigilance struc­tures, systems and mechanisms in the setting being studied. The availability of basic infrastructure is required to enable pharmacovigilance operations. These indicators assess the elements that give visibility to pharmacovigilance. They also assess the existence of a policy and regulatory framework which enables pharmacovigilance to operate. These indicators are essentially quali­tative.

*11.2.2 Process indicators*: These indicators assess the extent of pharmacovigilance activities. They focus on the constellation of activities which describe the mechanism of pharmacovigilance – the collection, collation, analysis and evaluation of ADR reports. They also consider other activities which influence those listed above. These are measures that assess directly or indirectly the extent to which the system is operating.

*11.2.3 Outcome or impact indicators:* These indicators measure the effects (results and changes) of pharmacovigilance activities. They measure the extent of realization of the pharmacovigilance objectives which, in essence, constitute ensuring patient safety.

**11.3 Categories of Pharmacovigilance Indicators**

*11.3.1 Core indicators (C)* are those considered to be highly relevant, important and useful in characterizing pharmacovigilance. There are 27 core pharmacovigilance indicators: 10 structural, 9 processes and 8 outcome or impact indicators.

*11.3.2 Complementary indicators (T)* are those additional measurements con­sidered to be relevant and useful. They serve to further characterize the pharmacovigilance situation in the stated setting but need not be used in all instances. There are 36 complementary indicators: 11 structural, 13 processes and 12 out­come or impact.

*11.3.3 Pharmacovigilance indicators for public health programmes*: There are nine pharmacovigilance indicators for public health programmes. Further detail is available in DRAP’s [guidelines on pharmacovigilance for public health programmes](https://www.dra.gov.pk/wp-content/uploads/2022/05/Guidelines-on-PV-for-PHPs.pdf) from the official website.

**11.4. Core pharmacovigilance indicators**

*11.4.1 Core structural indicators.*

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| The 10 core structural indicators (CSTs) are as follows:  **CST1**. Existence of a pharmacovigilance centre, department or unit with a standard accommodation  **CST2.** Existence of a statutory provision (national policy, legislation) for pharmacovigilance  **CST3**. Existence of a medicines regulatory authority or agency  **CST4.** Existence of any regular financial provision (e.g. statutory budget) for the pharmacovigilance centre  **CST5**. The pharmacovigilance centre has human resources to carry out its functions properly  **CST6**. Existence of a standard ADR reporting form in the setting  ***Subset indicators:***The standard reporting form provides for reporting:  **CST6a:** suspected medication errors;  **CST6b:** suspected counterfeit/substandard medicines;  **CST6c:** therapeutic ineffectiveness;  **CST6d:** suspected misuse, abuse of and/or dependence on medicines;  **CST6e:** ADRs by members of the general public  **CST7.** A process is in place for collection, recording and analysis of ADR reports  **CST8.** Incorporation of pharmacovigilance into the national curriculum of the various health-care professions (includes *subset indicators*:  **CST8a**: for medical doctors;  **CST8b:** for dentists;  **CST8c:** for pharmacists;  **CST8d:** for nurses or midwives;  **CST8e:** for others − *to be specified*)  **CST9.** Existence of a newsletter, information bulletin or website for dissemination of pharmacovigilance information  **CST10**. Existence of a national ADR or pharmacovigilance advisory committee or an expert committee in the setting capable of providing advice on medicine safety. |

*11.4.2 Core process indicators.*

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| The nine process indicators are as follows:  **CP1.** Total number of ADR reports received in the previous calendar year (also expressed as number of ADRs per 100 000 persons in the population)  **CP2.** Current total number of reports in the national, regional or local database  **CP3.** Percentage of total annual reports acknowledged and/or issued feedback  **CP4**. Percentage of total reports subjected to causality assessment in the previous calendar year  **CP5.** Percentage of total annual reports satisfactorily completed and submitted to the national pharmacovigilance centre in the previous calendar year  ***Subset indicator* CP5a**: of the reports satisfactorily completed and submitted to the national pharmacovigilance centre, percentage of reports committed to the WHO database  **CP6.** Percentage of total reports attributed to therapeutic ineffectiveness received in the previous calendar year  **CP7**. Percentage of reports on medication errors reported in the previous year  **CP8.** Percentage of registered pharmaceutical companies having a functional pharmacovigilance system  **CP9**. Number of active surveillance activities initiated, ongoing or completed during the past five calendar years. |

*11.4.3 Core outcome or impact indicators.*

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| The eight outcome or impact indicators are as follows:  **CO1.** Number of signals detected in the past 5 years by the pharmacovigilance centre  **CO2**. Number of regulatory actions taken in the preceding year as a consequence of national pharmacovigilance activities includes  **CO2a:** number of product label changes (variation);  **CO2b:** number of safety warnings on medicines to: (i) health professionals, (ii) general public;  **CO2c:** number of withdrawals of medicines;  **CO2d:** number of other restrictions on use of medicines  **CO3.** Number of medicine-related hospital admissions per 1000 admissions  **CO4.** Number of medicine-related deaths per 1000 persons served by the hospital per year  **CO5.** Number of medicine-related deaths per 100 000 persons in the population  **CO6.** Average cost (US$ or PKRs) of treatment of medicine-related illness  **CO7.** Average duration (days) of medicine-related extension of hospital stay  **CO8.** Average cost (US$ or PKRs) of medicine-related hospitalization |

**11.5. Complementary Pharmacovigilance indicators**

*11.5.1 Complementary structural indicators*

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| The 11 complementary structural indicators are as follows:  **ST1.** Existence of a dedicated computer for pharmacovigilance activities  **ST2.** Existence of a source of data on the consumption and prescription of medicines  **ST3.** Existence of functioning and accessible communication facilities in the pharmacovigilance centre  **ST4.** Existence of a library or other reference source for drug safety information  **ST5.** Existence of a computerized case-report management system  **ST6.** Existence of a programme (including a laboratory) for monitoring the quality of pharmaceutical products  ***Subset indicator* ST6a:** The programme (including a laboratory) for monitoring the quality of pharmaceutical products collaborates with the pharmacovigilance programme  **ST7.** Existence of an essential medicines list which is in use  **ST8**. Systematic consideration of pharmacovigilance data when developing the main standard treatment guidelines  **ST9.** The pharmacovigilance centre organizes training courses  **ST9a:** for health professionals;  **ST9b:** for the general public  **ST10**. Availability of web-based pharmacovigilance training tools  **ST10a:** for health professionals;  **ST10b:** for the general public  **ST11**. Existence of requirements mandating market authorization holders to submit periodic safety update reports |

*11.5.2 Complementary process indicators*

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| The 13 complementary process indicators are as follows:  **P1.** Percentage of healthcare facilities with a functional pharmacovigilance unit (i.e. submitting ≥ 10 reports to the pharmacovigilance centre) in the previous year  **P2**. Percentage of total reports sent in the previous year by the different stakeholders includes  **P2a:** percentage of total reports sent by medical doctors;  **P2b:** by dentists;  **P2c:** by pharmacists;  **P2d:** by nurses or midwives;  **P2e:** by the general public;  **P2f:** by manufacturers  **P3.** Total number of reports received per million population per year  **P4.** Average number of reports per number of health-care providers per year includes  **P4a:** by medical doctors;  **P4b:** by dentists;  **P4c:** by pharmacists;  **P4d:** by nurses or midwives  **P5.** Percentage of health-care providers aware of and knowledgeable about ADRs per facility  **P6**. Percentage of patients leaving a health facility aware of ADRs in general  **P7.** Number of face-to-face training sessions in pharmacovigilance organized in the previous year  **P7a:** for health professionals;  **P7b:** for the general public  **P8.** Number of individuals who received face-to-face training in pharmacovigilance in the previous year  **P8a:** number of health professionals trained in the previous year;  **P8b:** number of individuals from the general public trained in the previous year  **P9.** Total number of national reports for a specific product per volume of sales of that product in the country (product specific) from the industry  **P10.** Number of registered products with a pharmacovigilance plan and/or a risk management strategy among the marketing authorization holders in the country  ***Subset indicator* P10a:** Percentage of registered products with a pharmacovigilance plan and/or a risk management strategy from the market authorization holders in the country  **P11.** Percentage of market authorization holders who submit periodic safety update reports to the regulatory authority as stipulated in the country  **P12**. Number of products voluntarily withdrawn by market authorization holders because of safety concerns in the previous year  ***Subset indicator* P12a**: Number of summaries of product characteristics (SPCs) updated by market authorization holders because of safety concerns in the previous year  **P13.** Number of reports from each registered pharmaceutical company received by the pharmacovigilance centre in the previous year |

*11.5.3 Complementary outcome or impact indicators*

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| The 12 outcome or impact indicators are as follows:  01. Percentage of preventable ADRs reported in the previous year out of the total number of ADRs reported  02. Number of medicines-related congenital malformations per 100 000 births  03. Number of medicines found to be possibly associated with congenital malformations in the past 5 years  04. Percentage of medicines in the pharmaceutical market that are counterfeit/substandard  05. Number of patients affected by a medication error in hospital per 1000 admissions in the previous year  06. Average work or schooldays lost due to drug-related problems  07. Cost savings (US $ or PKRs) attributed to pharmacovigilance activities  08. Health budget impact (annual and over time) attributed to pharmacovigilance activity  ***Rational use of medicines***  09. Average number of medicines per prescription  10. Percentage of prescriptions with medicines exceeding the manufacturer’s recommended dose  11. Percentage of prescription forms prescribing medicines with potential for interaction  12. Percentage of patients receiving information on the use of their |

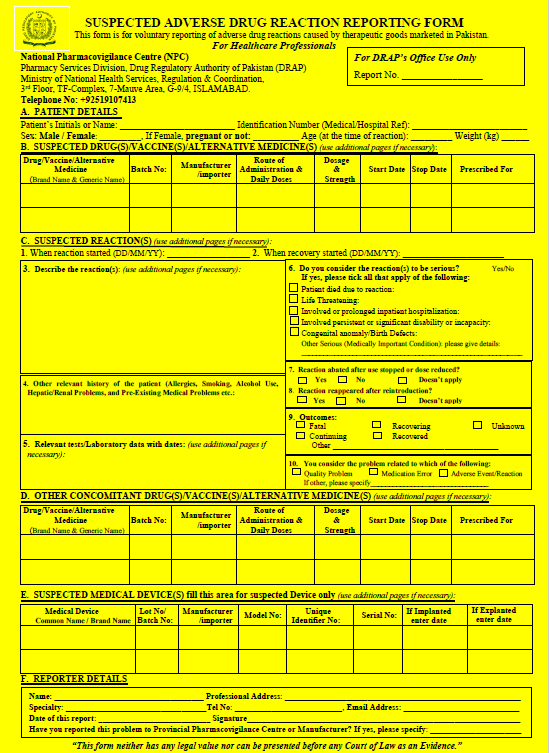
**REFERENCES**

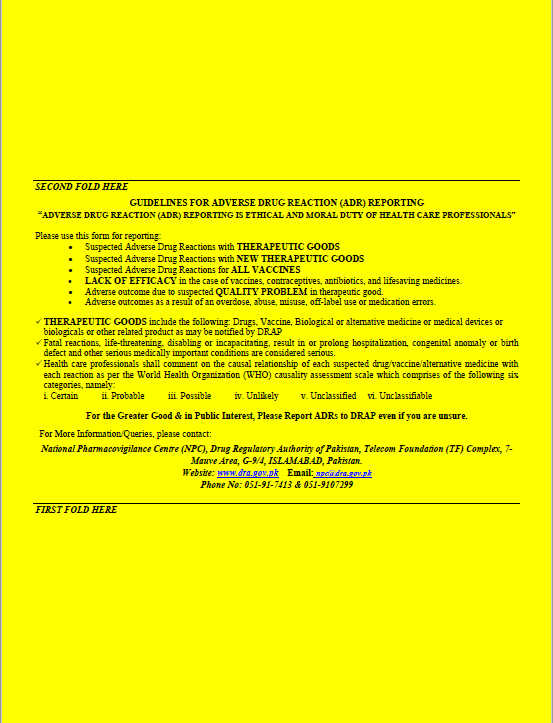
1. [The Pharmacovigilance Rules, 2022](https://www.dra.gov.pk/wp-content/uploads/2022/04/SRO-540I-2022-PV-Rules-2022.pdf).
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3. [The Safety of Medicines in Public Health Programmes: Pharmacovigilance an Essential Tool.](https://apps.who.int/iris/bitstream/handle/10665/43384/9241593911_eng.pdf?sequence=1&isAllowed=y)
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11. [Guidelines on pharmacovigilance for public health programmes.](https://www.dra.gov.pk/wp-content/uploads/2022/05/Guidelines-on-PV-for-PHPs.pdf)
12. [Adverse events reporting guidelines for patients, caretakers and consumers.](https://www.dra.gov.pk/wp-content/uploads/2022/04/AE-reporting-guidelines-for-patients-Final-Doc.pdf)
13. [Adverse event reporting guidelines for healthcare professionals.](https://www.dra.gov.pk/wp-content/uploads/2022/04/Adverse-Events-Reporting-Guidelines-for-Healyhcare-Professionals-Edition-01.pdf)

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ANNEXURE A

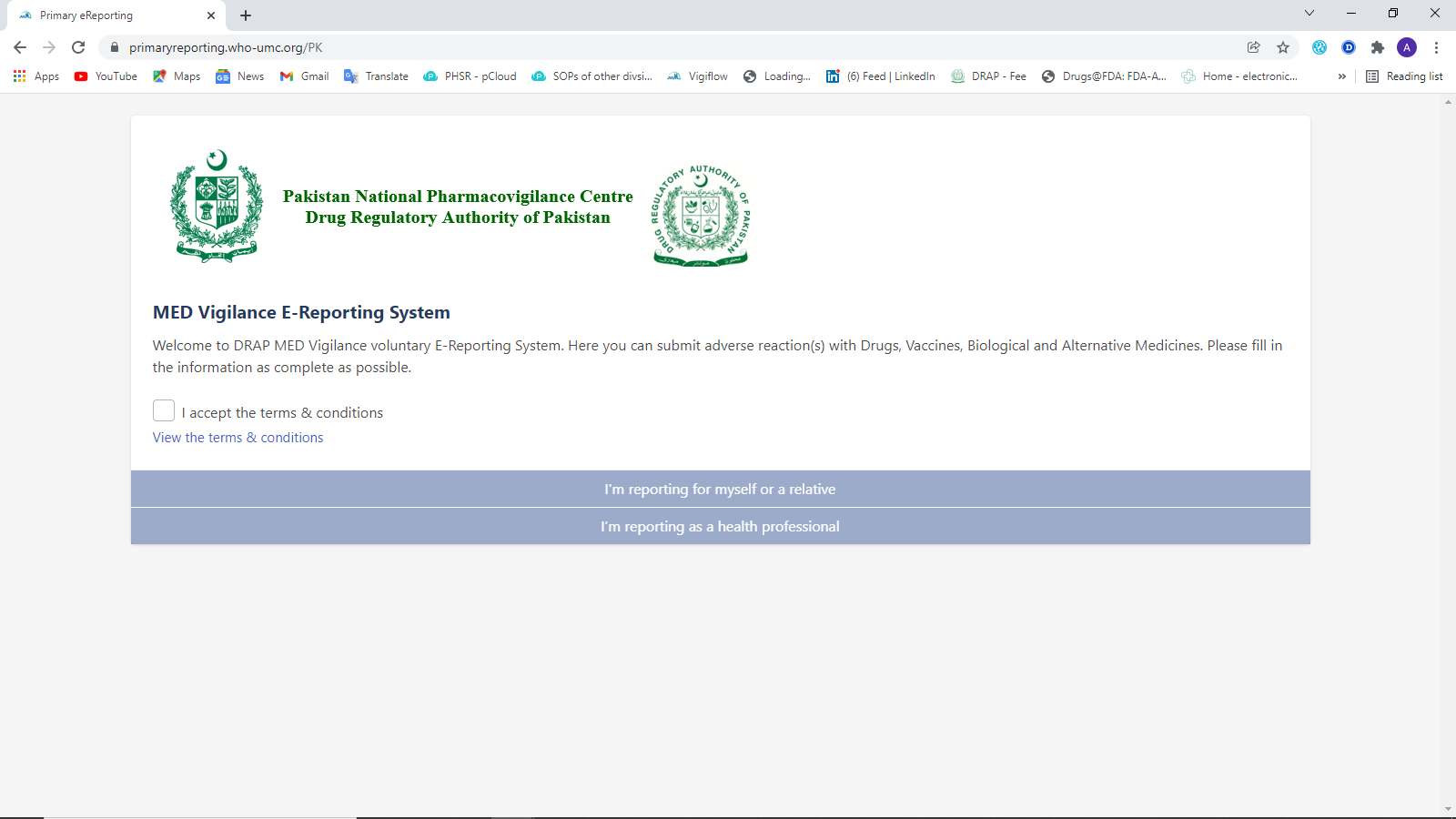
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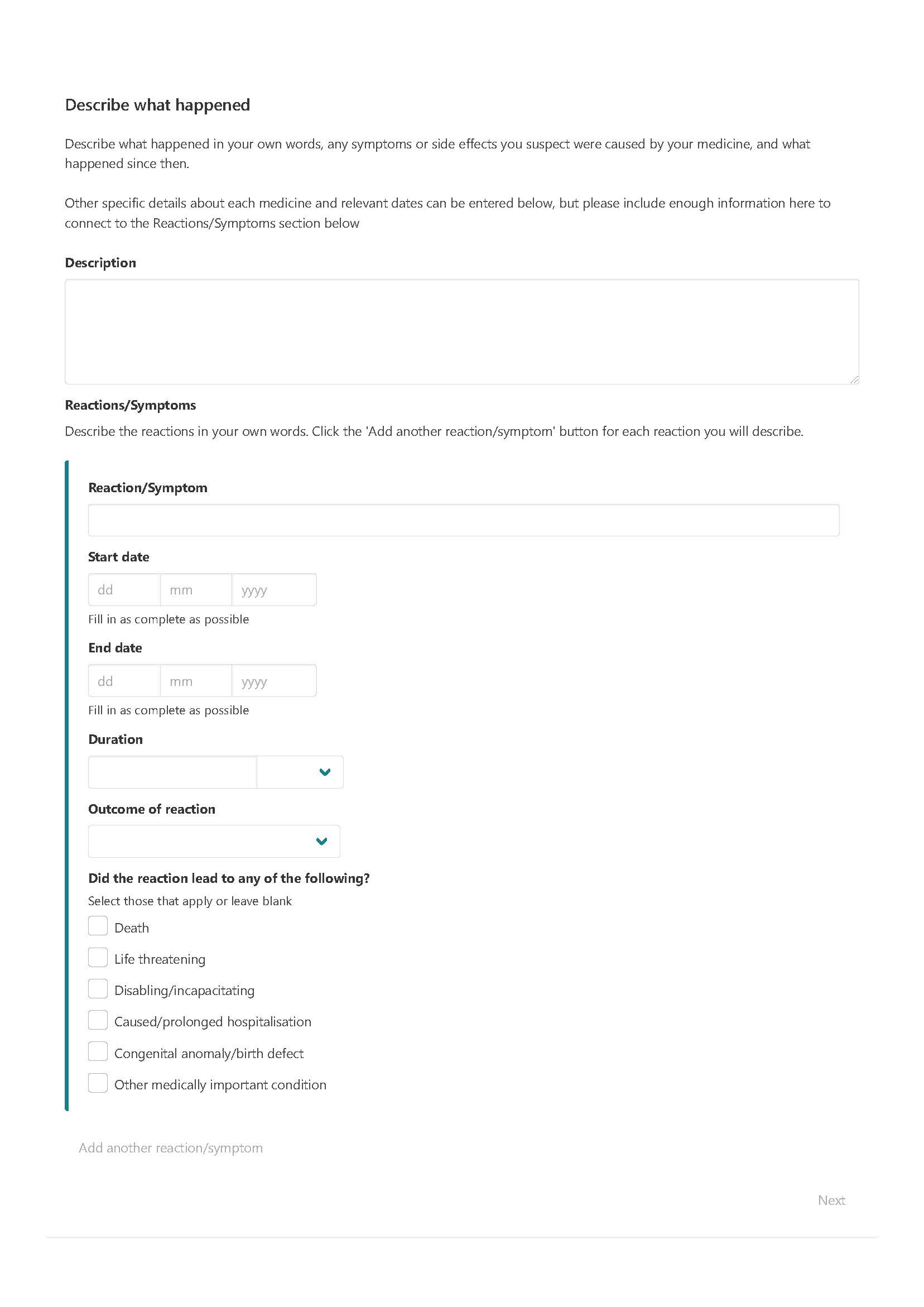


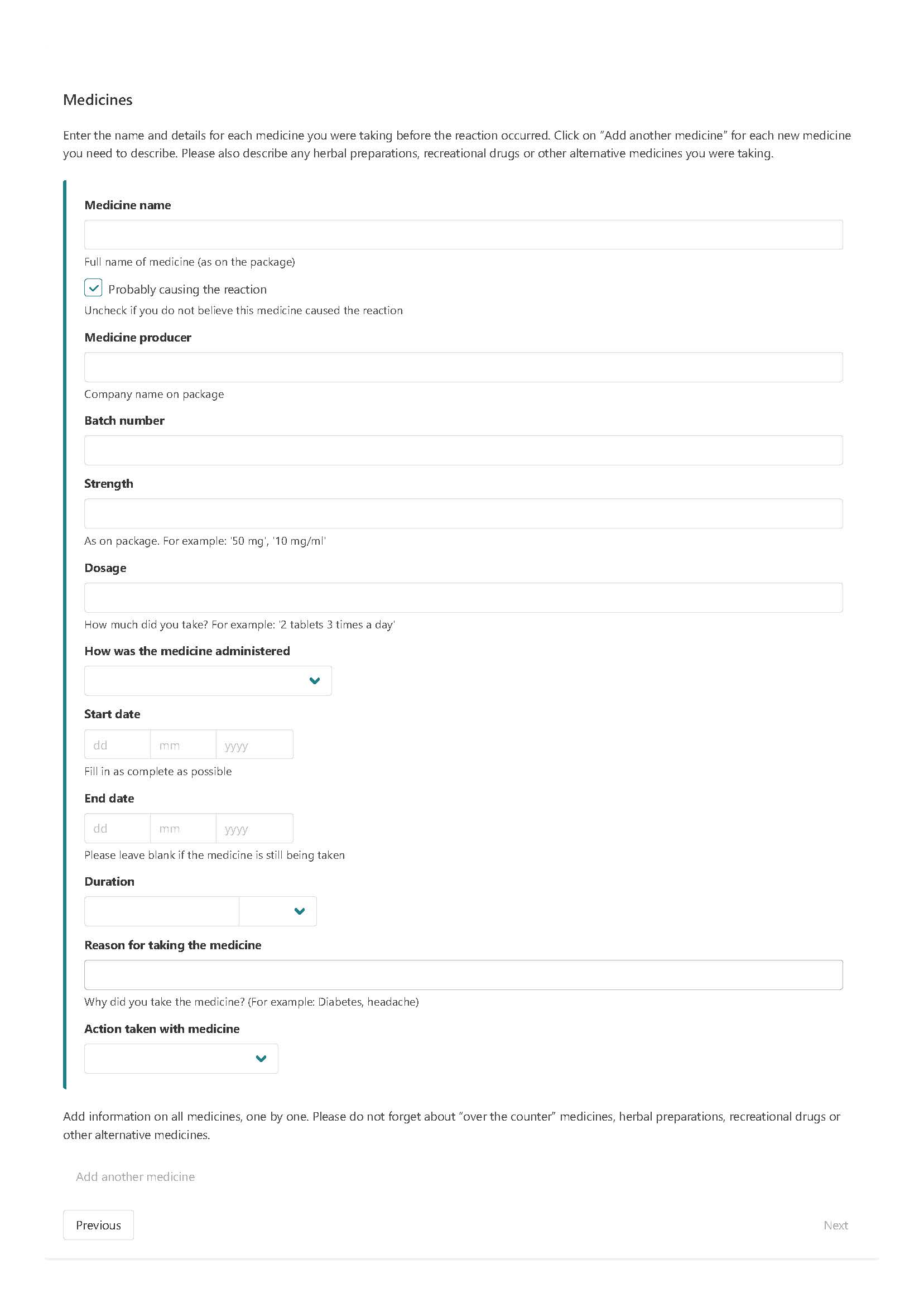


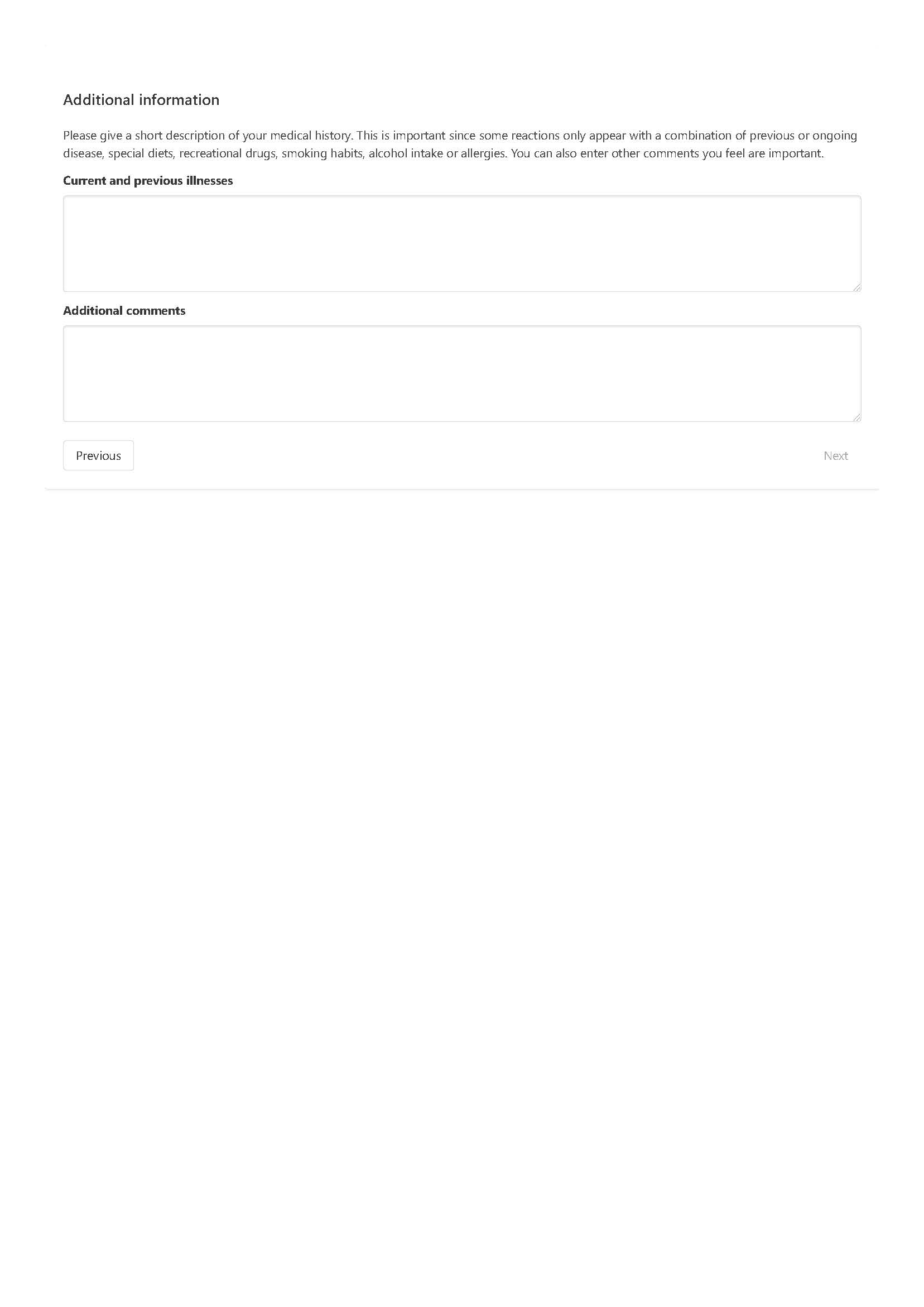
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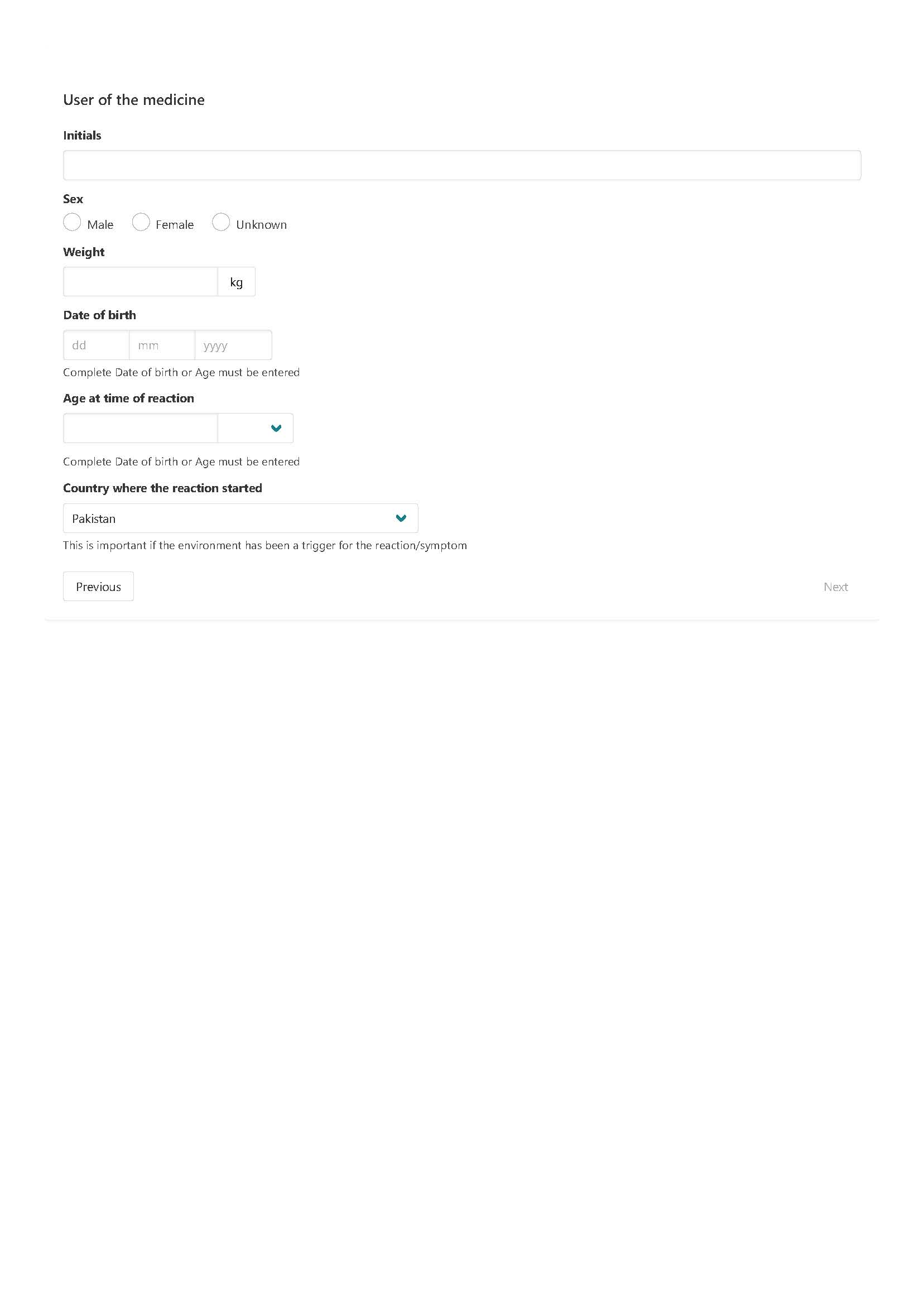
***Med Vigilance E Reporting System (For patient and healthcare professionals)***

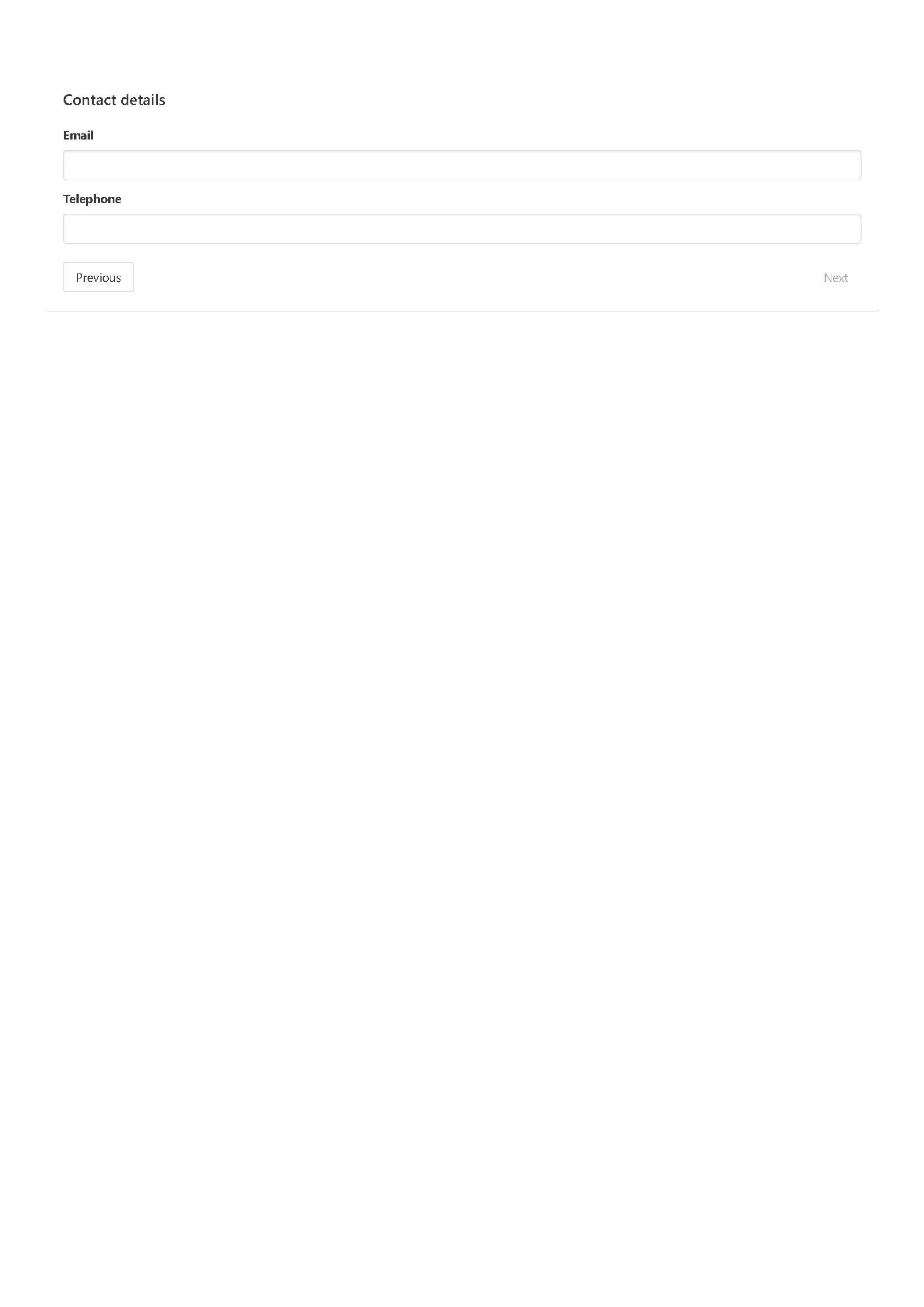
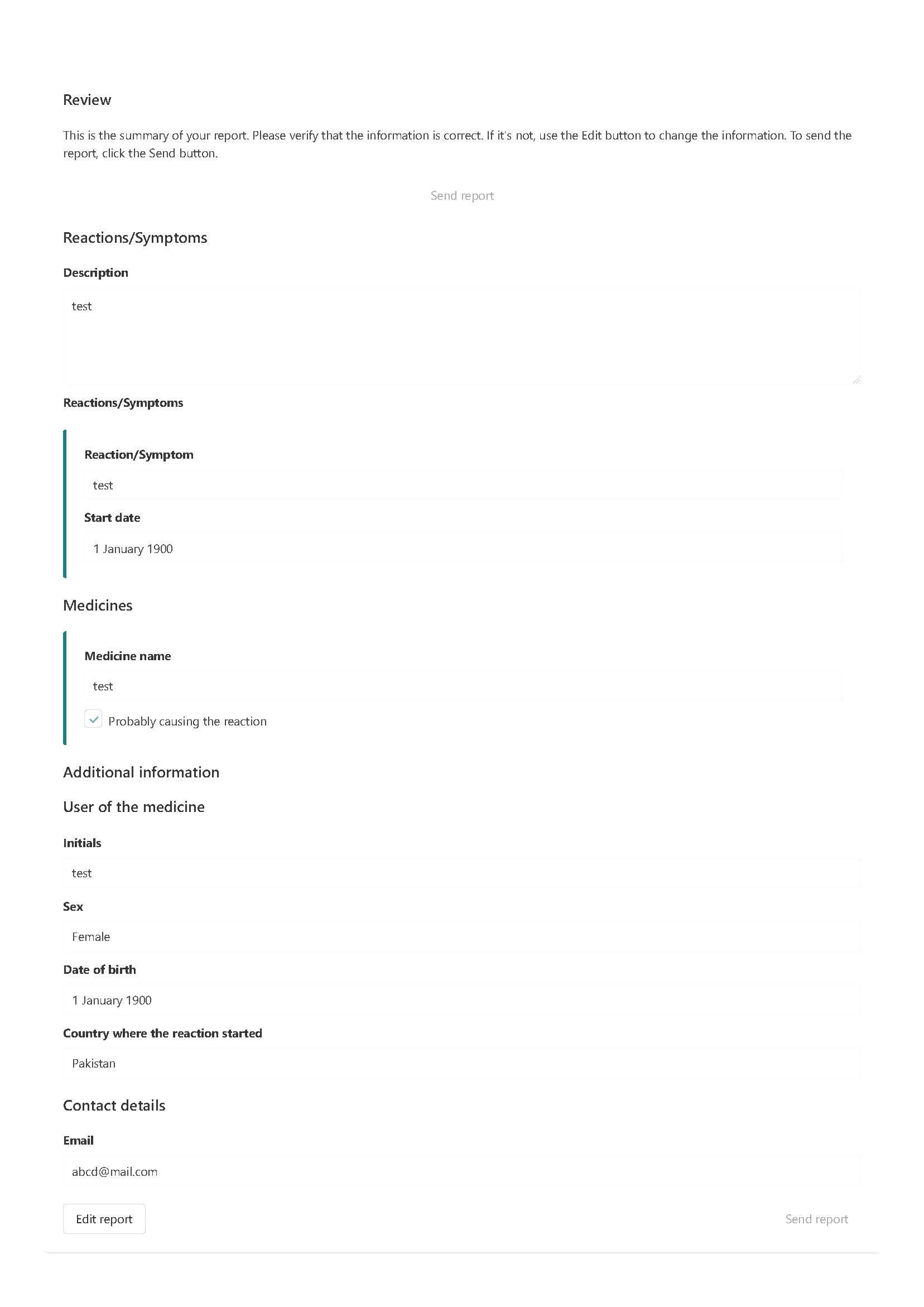




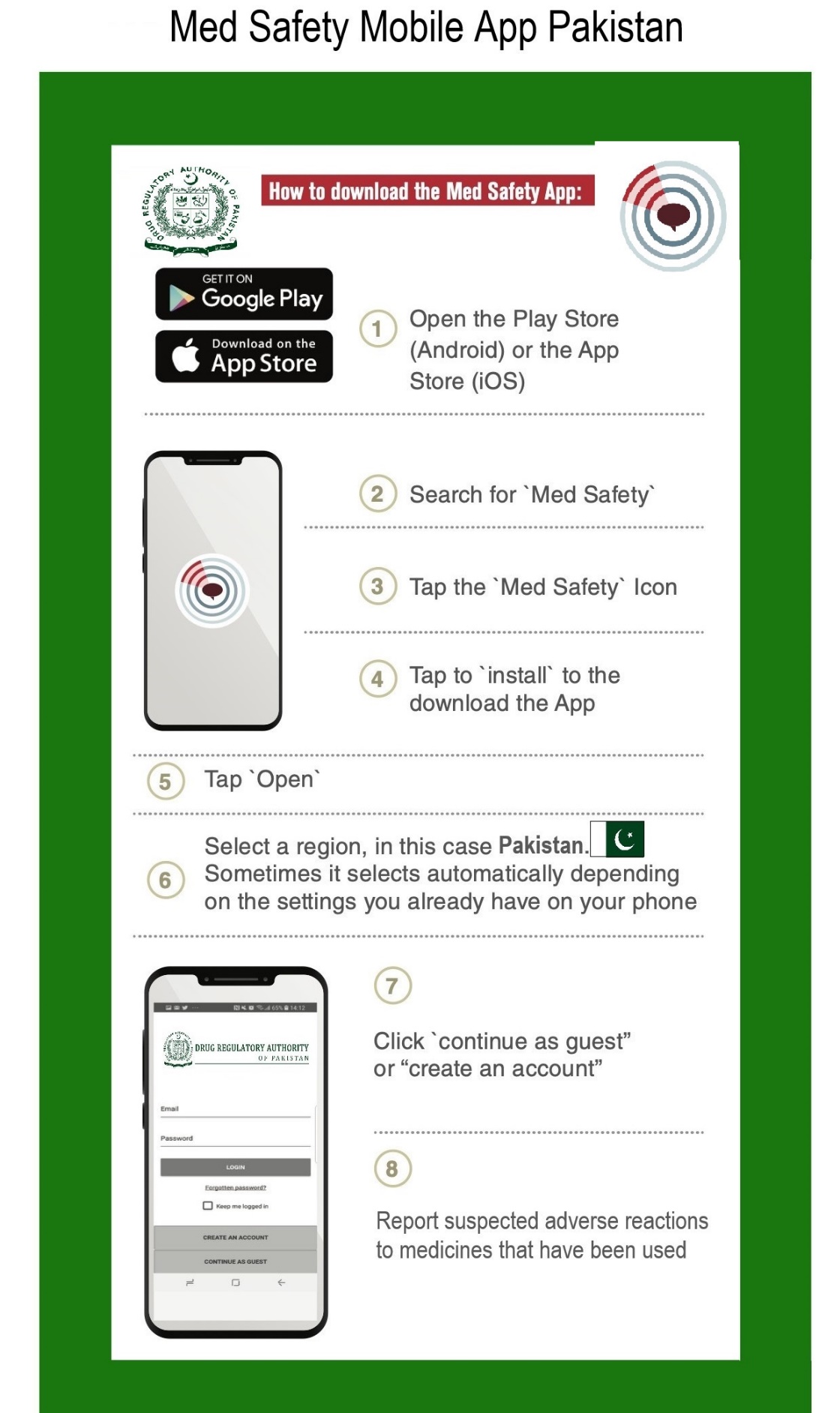






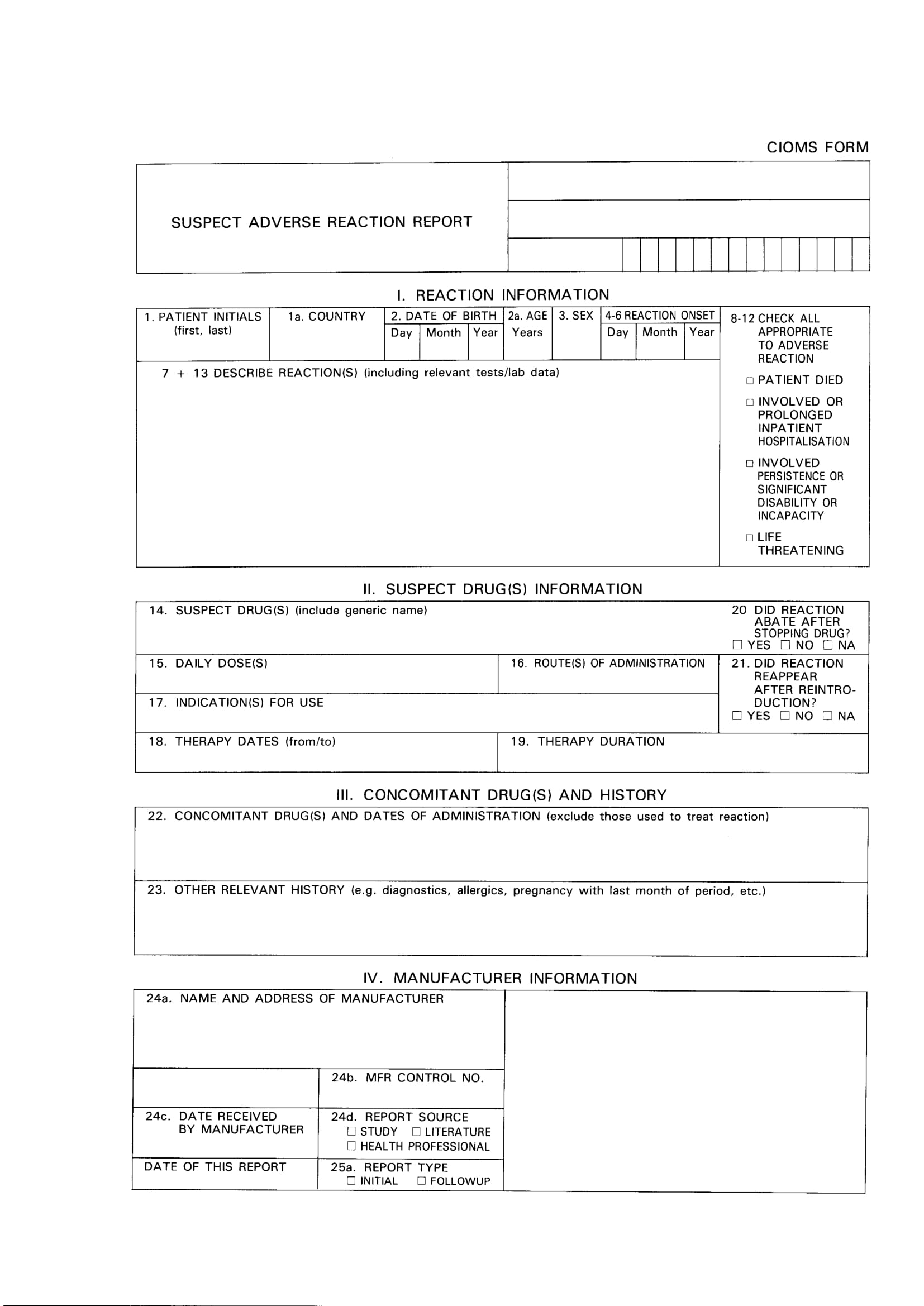
 

ANNEXURE C



ANNEXURE D

**CIOMS FORM I**



**DRUG REGULATORY AUTHORITY OF PAKISTAN**

TF Complex, 7 Mauve Area, Sector G-9/4, Islamabad.

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